

Hired full-time Gate Officers and Patrol Officers Promoted 2 Sergeants, Interim Chief, Acting Chief and Permanent Chief Officers have attended community events, including: Summerfest Easter Festivities July 4th 2018 in * Kiwanis Meetings Review Provided traffic control for the Little League Parade Murieta Village Board Meeting Rancho Murieta Association Board Meetings Security Town Hall Meetings Law enforcement & Emergency Services Open House at Deer Creek Coffee with a Cop Off-Duty Sheriff's Deputies have been scheduled as necessary. The VIPS community patrol has continued. She is available for assistance with reports and other community needs. Patrol Officers have completed their state required training. Guard Card, Firearms Card, yearly Refresher Course. Continued in-house training with both Gate & Patrol Officers. Continued working with RMA compliance on speeding/stop sign/parking Improved working relationship with RMA



2018 Goals and Accomplishments

- Installed custom window blinds and shades inside the Gate Houses for sun control and to reduce glare.
- Minimize redundancy in paperwork.
- Added printers to the North Gate and Patrol Office.
- Burns and McDonnell Assessment report completed and released to the public.

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Gate Operations

8 full-time, 1 part-time, and 1 temporary Gate Officers staff the North and South Gates 24 hours a day, every day.

Their duties and responsibilities include:

- * Enforcing the RMA Gate Policy.
- Checking in and recording names and license plate numbers for guests and vendors.
- Dispatching Patrol Officers.
- Answering telephones.
- lssuing barcodes.
- Assisting walk-in customers.
- Communicating with local law enforcement and fire personnel.
- South Gate is dispatch for Patrol. If you need Patrol, regardless of where you live in the District, call the South Gate
- Gate Officers processed 136,305 vehicles through the visitor lanes.





Patrol Officers

Sergeant Rick Tompkins

- Officer Tom Coyle
- Officer Conner Tyer
- Officer Branden Owen
- Officer Brandon Arino
 - Vacant

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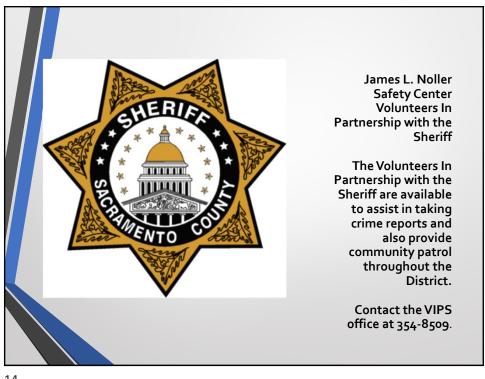
Most Common Calls for Service

| Key Service | 1343 |
|---------------------------------------|------|
| Business Checks | 1430 |
| RMA Complaints/Violations | 504 |
| Vehicle Related | 447 |
| Suspicious Vehicles | 73 |
| Public Assists | 237 |
| Loose/Barking Dogs | 154 |
| Alarms | 156 |
| Crime Complaints | 280 |
| Suspicious Circumstances/People | 138 |
| Malicious Mischief | 4 |
| Extra Patrol/House Checks | 518 |
| Outside Agency Assists (SSD/CHP/Fire) | 161 |
| Total Incidents Security Handled | 6985 |

| Crime Complaints | | | :S | |
|-------------------|------|------|----|--|
| | 2016 | 2018 | | |
| DUI | 7 | 3 | | |
| Vehicle Theft | 3 | 2 | | |
| Burglary | 2 | 10 | | |
| Theft | | 10 | | |
| Robbery | | 1 | | |
| Assault & Battery | 3 | 14 | | |
| Weapon/Gun Shots | 1 | 9 | | |
| Trespassing | | 94 | | |
| Alcohol/Drugs | | 5 | | |
| Vandalism | 3 | 14 | | |

| RMA Non-A Observe & | | |
|----------------------------|------|------|
| | 2016 | 2018 |
| Stop Sign | 88 | 268 |
| Driveway Parking | 70 | 207 |
| Speeding | 29 | 563 |
| Twice Limit/Use of Streets | | 12 |
| Unlicensed Driver | | 3 |
| Overnight Street Parking | 89 | 215 |
| Bonfires | | 6 |
| Guest Without Resident | | 3 |
| Guest Parking | 26 | 20 |
| Park Hours | 39 | 14 |
| Total | 341 | 1304 |

| RMA Non-Architectural Rules Complaints/Admonishments | | | | |
|--|------|------|--|--|
| | 2016 | 2018 | | |
| Loose/Off Leash Dogs | 297 | 96 | | |
| Speeding | 97 | 43 | | |
| Barking Dogs | 125 | 148 | | |
| Stop Sign | 89 | 14 | | |
| Parking | 64 | 18 | | |
| Unlicensed/Unsafe Driving | 29 | 44 | | |
| Gate Entrance/Denied Entry | 135 | 375 | | |
| Total | 836 | 738 | | |





Gate Access. net

www.gateaccess.net

- > Allows residents to enter their guests on-line themselves.
- ➤ No need to call the gate.
- ➤ View their guest list.
- > View their vehicle list.
- > View their pets list.

Rancho Murieta Security Department

15160 Jackson Road Rancho Murieta, Ca. 95683

North Gate 916.354.3742 (Guest Registration)
South Gate 916.354.3743 (Guest Registration)
Security Assistance (Dispatch) 916.354.2273
(CARE)

We are here to help you 24 hours a day.

Visit us at www.rmcsd.com

Call or stop by anytime!