



**A Monthly Newsletter**

**March 2022**

**Serving the Community**

*“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”*

**District Meeting Schedule For March 2022**

**Committee Meetings Will Be Held Via ZOOM**

**March 1, 2022**  
Personnel-7:30 a.m.  
Improvements @ 8:00  
Finance @ 10:00 a.m.

**March 3, 2022**  
Communications &  
Technology @ 8:30 a.m.  
Security @ 10:00 a.m.

**Board Meeting Will Be Held In the Board Room**

**March 16, 2022**  
**District Board Meeting @ 5:00 p.m.**

**The public is invited to attend.**

*All meeting dates and times are subject to change. Be sure to check our website, [www.rmcsd.com](http://www.rmcsd.com) for any changes*

**BE SURE TO LIKE US ON FACEBOOK!**

**WATER SHUTOFFS FEBRUARY 2022**

We will be initiating the Water Shutoff process effective February 28, 2022. The District’s goal is bring all of our outstanding accounts current to prevent potential water lock-offs. We have been actively contacting residents to encourage bringing their accounts current or entering into a payment installment agreement. We understand there may be extenuating circumstances and we want to work with you. If your account is delinquent and you are unable to bring your account current immediately, we ask that you contact us as soon as possible to complete a payment installment agreement. Please call us to work out a payment plan at 916-354-3700.



**REBATES**

To assist in conservation, the District is offering several rebates and free conservation handouts; information is available at the District office and our website <https://www.ranchomurieta.csd.com/rebates>.

- **Toilet Rebate:** You can receive a rebate of up to \$100 when you purchase and install a water efficient toilet.
- **Water Pressure Reducing Valve:** You can receive a rebate of up to \$100 when you purchase and install a water pressure reducing valve.
- **Weather-Based Sprinkler Controller:** You can receive a rebate of up to \$100 when you purchase and install a weather-based sprinkler controller.
- **Rotator Head Sprinkler:** You can receive a rebate of up to \$50 when you purchase and install a rotator head sprinkler system.
- **Drip System:** You can receive a rebate of up to \$50 when you purchase and install a drip system.
- **Hot Water Recirculation Pump Rebate:** You can receive up to a \$100 rebate when you purchase and install a Comfort System UP 15-10 S17P TLC Hot Water Circulation System or equivalent.

**SECURITY REMINDERS**

**Rancho Murieta Association Rule Violations.** Speeding and stop sign violations by you and/or your guests are subject to Rancho Murieta Association (RMA) fines. The speed limit for golf carts is 10 miles per hour and other vehicles 25 miles per hour. Overloaded golf carts or unsafe usage, such as towing skate-boarders or bikers, are also subject to RMA fines.

**Worker Access Through the Gates.** Workers are **ONLY** allowed access through the gates Monday through Friday from 7:00 a.m. to 7:00 p.m., Saturdays 8:00 a.m. to 5:00 p.m. **No workers are permitted Sunday, and Holidays.**



## GM CORNER

### THE CURRENT STATE OF RECYCLING

*As part of our continued partnership with the Community of Rancho Murieta, Cal-Waste wants to share some information regarding the solid waste industry and its effects on curbside services in your community.*

Recycling has been an integral part of society throughout history. What started as an economically driven choice, turned into a movement led by environmental sustainability. The push for more sustainable practices has been driven by legislation, setting new goals throughout the years to divert more materials from landfills and further reduce Greenhouse Gas Emissions.

For example, beverage container recycling laws in effect since 1987 have resulted in 360 billion aluminum, glass, and plastic beverage containers being recycled. Residential three cart systems are utilized across the state to help jurisdictions meet diversion goals set forth in the California Integrated Waste Management Act (Assembly Bill 939) that began in 1995. In 2014, the Mandatory Commercial Recycling Bill (Assembly Bill 341) mandated commercial entities must also have recycling programs.

Up until the past five years, the processing of recyclables could mostly pay for itself and proved to be not only a sustainable mission, but also an economically sound decision. However, in 2017, China enacted strict policies to limit the import of recyclables, turning the international market for recycled products upside down and sparked recent media attention questioning if recycling is broken.

China, the world's largest buyer of recycled materials, effectively shut its doors to the market by implementing policy changes that decreased the allowed contaminant levels in recycling from a threshold of 5% contamination to a level of 0.5% contamination, a drastic 90% reduction.

As a result, the cost of processing recyclables in the U.S. and around the world has severely increased to meet these new thresholds. Processors of recyclables worldwide have been forced to invest in technology to produce cleaner recyclables so that they could market their recovered products. In 2018-19, Cal-Waste spent more than \$22 Million to install a new recyclables processing facility capable of meeting the new 0.5% contamination requirement. This spring, they are investing an additional \$6 Million to further improve their processing capabilities.

While the cost of recycling has gone up, the laws regarding recycling and the societal push for sustainability have not relaxed despite the lack of marketplace and infrastructure. While we make the necessary changes today, we hope that the industry for processing recyclables returns to be domestic so that we can be less reliant on international markets, all to help keep recycling economically beneficial in the future.

#### Employee Spotlight – Melody Villanueva — Accounting Technician/Utility Billing Specialist

Melody Villanueva joined the District February 14, 2022, as our new Accounting Technician/Utility Billing Specialist. We were thrilled to welcome her! Melody is a positive addition to the team, and will be preparing the monthly utility statements, and helping residents with questions about their bills. She is excited about a career in the public sector. Her family moved from Sonoma County in the past year and has been enjoying making Rancho Cordova their new home. As the mother of three kids, ages 10, 13 and 14, Melody has a very busy home life! She and her family enjoy BBQing and outdoor activities with their family and friends. Welcome Melody!!!!



### SPRING TIME IS MOSQUITO TIME



We have all looked forward to those pleasant evenings when we can enjoy backyard and park activities, barbecuing, and socializing with friends and family. Unfortunately, some uninvited visitors also enjoy those pleasant evenings – those pesky mosquitoes.

Now is the time to be sure the mosquito breeding areas are minimized: ensure there is no standing water, such as in bird baths or fountains, empty flower pots or containers, and ditches or other low spots which hold water where mosquitoes can breed.

It is still early in the season for the mosquitoes (which can carry the West Nile Virus) to attack, but as the weather warms, they will be looking for dining sites, preferably on warm blooded mammals. Be prepared by eliminating breeding sites, using repellent, and wearing long sleeves and long pants during the early morning and evening hours when mosquitoes are most active.

## Board of Directors

Tim Maybee  
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tmaybee@rmcsd.com

Randy Jenco  
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rjenco@rmcsd.com

Linda Butler  
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John Merchant  
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Martin Pohll  
Director  
mpohll@rmcsd.com



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**Serving the Community**

### BUSINESS HOURS

Monday - Thursday  
8:00 a.m. to 5:30 p.m.  
*Friday—Closed*

### DISTRICT STAFF

**Tom Hennig**  
General Manager  
[thennig@rmcsd.com](mailto:thennig@rmcsd.com)

**Paula O’Keefe**  
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**Ron Greenfield**  
Utilities Supervisor  
[rgreenfield@rmcsd.com](mailto:rgreenfield@rmcsd.com)

### FEBRUARY 16, 2022 BOARD MEETING HIGHLIGHTS

- Adopted Computer Password Policy P2022-01
- Terminated Contracting Emergency for Emergency Valve Replacement declared December 15, 2021 on De La Cruz
- Adopted Resolution R2022-02 to Appropriate Funds to pay for Emergency Valve Replacement on De La Cruz
- Authorized General Manager to execute Agreement with Sacramento Tree Foundation to plant trees at CSD Office as part of Riverview Tree Mitigation

#### FEBRUARY 2022 COMMITTEE MEETING HIGHLIGHTS

##### Improvements Committee

- Received Update on Emergency Valve Replacement
- Discussed Team to Evaluate Sodium Hypochlorite Design Services RFP

##### Security Committee

- Discussed Recent Increase in Crime
- Discussed ABDi Continental Software/Hardware Upgrade Schedule

##### Finance Committee

- Discussed Updates to Pay Arrangements & Policy P2020-03 Disconnection of Residential Water Service for Nonpayment
- Discussed Franchise Agreement with Cal-Waste
- Discussed Board Strategic Planning and Budget Workshop

##### Communications & Technology Committee

- Reviewed District Computer Password Policy P2022-01
- Received Update on Reservoir Information and Education Committee
- Received update on Website FAQ’s

##### Personnel Committee—Cancelled

### NEW DISTRICT OFFICE HOURS

*Beginning January 1, 2022, the District Office will be open  
Monday through Thursday from 8:00 a.m. - 5:30 p.m.*

*We will no longer close for lunch.*

*The District Office will be closed on Fridays.*

### DEVELOPMENT UPDATE

Retreats – Work has continued with storm, water, and sewer lines being installed along what will become Robbia Way (off of De La Cruz). Sewer mains have been tied in and water main is being prepared for tie in. We are coordinating with the developer for the replacement of the water meter that measures the County Club water consumption.

Riverview – Water and sewer line installation have been completed for Phase 1a along Reynosa Drive. Drainage infrastructure has been installed from Reynosa Drive to Bird loop. Retaining wall construction has begun and water line tie in has occurred on Reynosa Drive.

Taco Bell: Underground utility installation is complete except for the fire supply line.

Circle K/Shell: Sewer line installation has occurred, and topside civil and mechanical work has commenced.

**Detailed Updates can be found on our website:**

**<https://www.ranchomurietacsd.com/development-projects>**

## COMMUNITY FAQ's

### RESERVOIR LEVELS

We understand that the Community is very interested in the levels of the Reservoirs, so we plan to update you monthly on those levels through the winter and spring. As March 2, 2022, all of the Reservoirs are full. The District is looking to add the stoplogs to the spill ways, which will effectively allow us to raise the level of the Reservoirs to their maximum capacity.

**RMA Residents— Check out what RMA's new Newsletter at**  
[www.ranchomurieta.org](http://www.ranchomurieta.org)

**Daylight Saving Time begins Sunday, March 13, 2021**  
**Remember to set your clocks ahead 1 hour**



### Fix a Leak Week

#### Leaks Can Run, but They Can't Hide

Are you ready to chase down leaks? Household leaks can waste nearly 1 trillion gallons of water annually nationwide, so each year we hunt down the drips during Fix a Leak Week. Mark your calendars for EPA's annual Fix a Leak Week, March 14 through 20, 2022—but remember that you can find and fix leaks inside and outside your home to save valuable water and money all year long.

From family fun runs to leak detection contests to WaterSense demonstrations, Fix a Leak Week events happen from coast to coast and are all geared to teach you how to find and fix household leaks.

Learn how to find and fix leaks during Fix a Leak Week. It's as easy as 1-2-3. Click here for detailed information <https://www.epa.gov/watersense/fix-leak-week>

#### Checking for Leaks

The average household's leaks can account for nearly 10,000 gallons of water wasted every year and ten percent of homes have leaks that waste 90 gallons or more per day. Common types of leaks found in the home are worn toilet flappers, dripping faucets, and other leaking valves. These types of leaks are often easy to fix, requiring only a few tools and hardware that can pay for themselves in water savings. Fixing easily corrected household water leaks can save homeowners about 10 percent on their water bills.

To check for leaks in your home, you first need to determine whether you're wasting water and then identify the source of the leak. Here are some tips for finding leaks:

- Take a look at your water usage during a colder month, such as January or February. If a family of four exceeds 12,000 gallons per month, there are serious leaks.
- Check your water meter before and after a two-hour period when no water is being used. If the meter changes at all, you probably have a leak.
- Identify toilet leaks by placing a drop of food coloring in the toilet tank. If any color shows up in the bowl after 10 minutes, you have a leak. (Be sure to flush immediately after the experiment to avoid staining the tank.)

Examine faucet gaskets and pipe fittings for any water on the outside of the pipe to check for surface leaks.



### HOW TO CONTACT THE DISTRICT

Visit us on the web at [www.rmcsd.com](http://www.rmcsd.com)!

- \*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
- \*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
- \*South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*