



A Monthly Newsletter

November 2021

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”

District Meeting Schedule For November 2021

Committee Meetings Will Be Held Via ZOOM

November 2, 2021

Personnel @ 7:30 a.m.

Improvements @ 8:00

Finance @ 10:00 a.m.

November 4, 2021

Communication &

Technology @ 8:30 a.m.

Security @ 10:00 a.m.

Board Meeting Will Be Held In Person

November 17, 2021

District Board

Meeting @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, www.rmcsd.com for any changes

BE SURE TO LIKE US ON FACEBOOK!

TREE MITIGATION

Tree mitigation is the act of compensating for the removal of a healthy tree by planting a proportionate number of replacement trees based on the species and size of each existing tree, which is lost or taking other actions to restore and biologically enhance existing green space. Tree mitigation is important to a construction project in that it helps restore existing green space. As part of recent development, Rancho Murieta will receive several trees from the Sacramento Tree Foundation. District Staff, Directors and representatives from the RMA met with the Tree Foundation and with the Tree Society landscape designer. The Foundation has tentatively allocated 400 trees to four parcels within the Riverview development. They also have a commitment to Deer Creek Hills for 200-500 trees. There is a balance of 800 to 1,000 trees yet to be assigned a location. They discussed the possibility for replacing the turf in front of the CSD with trees and bark or other permanent ground cover. Based on the meeting, the Tree Foundation designer believes the District’s project would be feasible in a short amount of time. Because we have a current water supply to support the trees, and the accessibility of the property, he estimates his design might include between 200 & 250 seedling trees. These trees would be maintained by the Tree Foundation for at least three years. Once the trees take root, normally two or three years, they would no longer need to be watered. This would be a significant change to the amount of water the District uses on our property. We are also going to investigate the possibility for planting additional phases of trees on other District property.



DISTRICT OFFICE HOURS SET TO CHANGE IN THE FUTURE

The Board approved changes in Staff Schedule at the October 20th Board meeting. This will result in a change in the hours the District Office will be open. Look for updates in the Pipeline and the District Website.

WATER SHUTOFF MORATORIUM EXTENDED TO DECEMBER 31, 2021

Senate Bill No. 155 was chaptered September 24, 2021 and extends the prohibition to discontinue water service for residential customers and small businesses to December 31, 2021. While the state continues to progress to full recover, it is necessary to extend certain provisions of Governor Newsom’s COVID-19 related executive orders that prohibit water shutoffs.



Fees and penalties for late payments will still be assessed, and the amount that you owe on your water bill will still be due when the moratorium is over. Now is the time to get caught up on your bill! Please call our office at 916-354-3700 to set up a Pay Arrangement. With this simple plan, we will help you get your past due amount paid off.

Help may be available. Please visit SHRA.org for more information.

GM CORNER

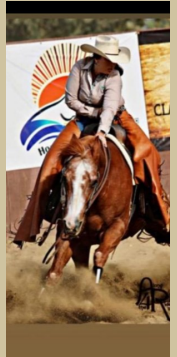
CLEMENTIA UPDATE

With the water level in the reservoir being low, the RMA has cleaned out most of the tules in the North cove. They have also removed a large amount of sand from the center of the lake and moved it to the beach area. They have built new retaining walls to improve the beach as well as adding additional beach space. Overall, Rod Hart told me he was satisfied with their work and that this is the first time in ten-years that they were able to do this amount of improvement to Clementia.



Employee Spotlight – Shelby Gonzalez — Office Technician

Shelby Gonzalez joined the District in August of 2018 as a Gate Officer. She has since been promoted to Office Technician, which she said is the best thing that has happened to her since she came to us. Shelby has been riding horses since elementary school, and she recently won 1st place in the Annual Clements Cutting Club Cutting Competition! Her favorite activity is riding her 14 year old Quarter Horse, Junior, who was rather famous in his career in Texas. Shelby spends her days as the main contact at the District Office, where she answers the phones, helps customers with their bills, and assists Office Staff on a multitude of duties. She spends her free time helping at the horse stalls. Congratulations Shelby on your victory!!!



KEEP HOLIDAY F.O.G OUT OF YOUR KITCHEN SINK

Turkey Day is just around the corner and Rancho Murieta Community Services District encourages you to keep your sink **fat-free** this holiday season.

Throughout the year, especially during the holidays, people pour the by-products of cooking down the sink drain. Fats, oils and grease (F.O.G) can coat and clog pipes which can cause sewer lines to back up into homes. That could mean costly clean-up and repair costs.

F.O.G can also cause blockages further down sewer lines. And that can result in overflows or sewage back-ups into yards or streets, creating a public health risk.

Oil making its way to wastewater treatment plants can disrupt the treatment process and increase the need for maintenance.

To prevent these problems, the District encourages you to dispose of your leftover F.O.G properly. Here are some suggestions that many of your neighbors may already be following:

- Do not put fats, oil, grease or greasy food down the garbage disposal.
- Place small amounts of fat, oil, and grease in a container with a tight-sealing lid, put the container in a trash bag, tie the bag shut, and dispose of it in a trash receptacle.
- Mix cooking oils with an absorbent material such as coffee grounds, place in a lidded container, and dispose of in a trash receptacle.
- If you are soaking a greasy pan, first pour off grease into a container. Then place paper towels over the drain basket to catch grease and food as you pour the soaking water down the drain.
- Deep fat fryers for turkeys leave a large amount of oil. Solidify the grease by mixing it with an absorbent material such as cat litter. You can also soak up excess oil with newspaper and then place it in the trash.



LOOKIE LOOS AT EMERGENCIES

If there is an emergency, please do not impede Emergency Personnel by stopping to look at the incident. You can cause a bigger problem by being in the way of them doing their jobs.

Board of Directors

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Serving the Community

BUSINESS HOURS

Monday - Friday
8:00 a.m. to 12:00 noon
& 1:00 p.m. to 5:00 p.m.
Closed for Lunch
12:00 p.m. to 1:00 p.m.

DISTRICT STAFF

Tom Hennig

General Manager
thennig@rmcsd.com

Paula O’Keefe

Director of Administration
pokeefe@rmcsd.com

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awilder@rmcsd.com

**Accounting Manager
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rgreenfield@rmcsd.com

October 20, 2021 BOARD MEETING HIGHLIGHTS

- Presented Resident Richard Brandt with a Plaque Recognizing his Contributions to the Community
- Adopted Resolution R2021-04 Recognizing Gate Officer Rick Dias
- Received Presentation from Cal Waste on Recycled Organics
- Discussed the Sample Security Survey Opinion Poll Questions
- Discussed Telecommunications Meetings to Limit Covid Concerns per AB361
- Approved Amended and Restated General Manager Employment Agreement with Tom Hennig
- Approved Updates to Personnel and Pay for Performance Manuals
- Approved Reclassification of Gate and Patrol Officer Positions
- Approved the Addition of Two Accounting Technician Positions
- Approved Pay Adjustments to Unrepresented Staff to be Carried Out Over 2 Fiscal Years
- Voted for Gay Jones as LAFCo Commissioner, and Charlea Moore as Alternate

October 2021 COMMITTEE MEETING HIGHLIGHTS

Improvements Committee

- Discussed Laguna Joaquin Sediment Project
- Received update on Hole 14 Culvert replacement RFP
- Discussed Steps and Timeline for Granlees Intake Improvements
- Discussed Pipe from Clementia to Bass Lake
- Discussed a Bypass Pipe to allow CSD to run water from Calero to Clementia
- Discussed Drought Conservation Efforts

Security Committee

- Discussed ABDI Continental Software Update
- Discussed Security Vehicle Replacement
- Received update on Security Opinion Poll

Finance Committee

- Discussed Sample Security Survey Opinion Poll Questions
- Discussed Late Fees, Delinquencies and Water Shutoff

Communications & Technology Committee

- Discussed Telecommunications Meetings to limit Covid 19 Concerns
- Reviewed Keeping Track of Current Issues Report
- Discussed Water Shutoff Moratorium Extension to December 31, 2021
- Received update on Website FAQ’s

Personnel Committee

- Reviewed Resolution R2021-04 Recognizing Gate Officer Rick Dias
- Reviewed updates to the Personnel and Pay for Performance Manuals
- Discussed 2021 Salary Survey
- Discussed Unrepresented Employee Salary
- Discussed Gate and Patrol Officer Reclassifications
- Requested Additional Full Time Staffing
- Discussed District Employee Survey
- Discussed Policy on Workplace Conduct



Development Update

Retreats East & North—Work is expected to begin toward the later half of October.

Riverview— The project is now under way with the mass grading started. Proper stormwater erosion control has been installed.

Murieta Marketplace—Fueling tanks have been installed at Lot 11. Developer has installed proper stormwater erosion control.

Detailed Updates can be found on our website:

<https://www.ranchomurietacsd.com/development-projects>

COMMUNITY FAQ'S

We will start this month's addition of Community FAQ's with a little more information on last month's topic of:

How was the \$781,785 received from Reynen and Bardis distributed? By explaining why did Reynen and Bardis pay RMCS \$781,785?

- When Van Vleck Spray fields were built to use our reclaimed water the owners of Riverview at the time choose not to participate.
- As the developers Reynen and Bardis began their buildout in Rancho Murieta South they were required to pay back the money that the other developers covered.
- See last month's Pipeline for the details on the distribution of funds.

What is Purple Pipe?

- Purple pipe refers to the pipe used to transfer recycled, non-potable water to points in the community primarily for landscaping.
- The water is recycled (reclaimed) which means it is purified enough to use for landscaping.
- We supply this water to two users in the community:
 1. RMCC at no cost, agreement from 1984.
 2. Van Vleck spray fields at no cost (a secondary source for disposing of our recycled water.)
- Recently due primarily to conservation within the community our ability to provide recycled water to the areas we have committed to has become a problem.
- The concept of recycled water in our community is not viable without enough waste water.
- The need for new development to provide purple pipe for recycled water transfer is no longer necessary and extremely costly for the district. Thus we are not requiring Residences East and West to provide purple pipe infrastructure.

Why did the District Sell Water to Ag Properties?

- The one time sale of raw water to Ag Properties was requested on August 3, 2021.
- At the point of the request the CIA ditch was completely dry. Only twice in the past, 1908 and 1977, had this happened.
- There was no other source of water because their storage pond had also run dry. RMCS was able to supply a small amount of raw water from our reservoir Lake Clementia. 45 acre feet was sent to Ag Properties to save the alfalfa crop which was a few weeks from harvest. The cost was \$8,625 paid to RMCS.
- 45 acre feet is about 1/20th of the water we currently hold in storage at Lake Clementia. This is less than an inch of water around the surface of the reservoir.
- Lake Clementia is currently used as a storage reservoir for emergency use. It is not used to provide potable water. It is filled from rain water and seasonal runoff.
- Due to the shortage of recycled (reclaimed) water we will also use Lake Clementia water to fulfill our obligation to the RMCC for the month of October.

Why are we being asked to VOLUNTARILY reduce our water use by 15% yet we have sold water to Ag Properties for an alfalfa crop?

- The 15% conservation request has come from the state of California on July 8, 2021. Gov. Newsom sent out an executive order because the state is experiencing severe drought in 50 of 58 counties.
- The RMCS, RMA and the RMCC have committed to reducing water usage by 15% on landscaping.
- For more information go to the RMCS website at www.rmcsd.com.

EXPECTING GUESTS THIS HOLIDAY?

Be sure to call in your guests! It is important that you notify the District Security Gate Officers if you expect service personnel or guests at your home in order to avoid delays and traffic congestion. North Gate: 916-354-3742. South Gate: 916-354-3743. You can register guests yourself at www.gateaccess.net. Using www.gateaccess.net you can then send your guests the electronic Fastpass that will get your guests through the gate even faster. The Fastpass is only available at the North Gate.



**The District Administration Office will be closed
November 25 & 26, 2021 for the Thanksgiving Holiday.**

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

- *The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
- *Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
- *South Gate: 916-354-3743 **Contact the South Gate for after-hours water problems.**