## RANCHO MURIETA COMMUNITY SERVICES DISTRICT



15160 JACKSON ROAD RANCHO MURIETA, CALIFORNIA 95683

# SPECIAL MEETING December 21, 2022 at 3:00 p.m.

**NOTICE IS HEREBY GIVEN** that the Board of Directors of the Rancho Murieta Community Services District will hold a Special Meeting on December 21 at 3:00 p.m., at the Rancho Murieta Community Services District Board Room at 15160 Jackson Road, Rancho Murieta, California.

All persons present at District meetings will place their cellular devices in silent and/or vibrate mode (no ringing of any kind). During meetings, these devices will be used only for emergency purposes and, if used, the party called/calling will exit the meeting room for conversation. Other electronic and internet enabled devices are to be used in the "silent" mode. Under no circumstances will recording devices or problems associated with them be permitted to interrupt or delay District meetings.

### **AGENDA**

- 1. CALL TO ORDER, ROLL CALL Determination of Quorum President Maybee (Roll Call)
- 2. ADOPT AGENDA (Motion)

#### 3. COMMENTS FROM THE PUBLIC

For this Special Meeting, members of the public may **ONLY** comment on items specifically agendized. Members of the public wishing to address a specific agendized item are encouraged to offer their public comment during consideration of that item. With certain exceptions, the Board may not discuss or take action on items that are not on the agenda.

If you wish to address the Board at the time of the agendized item, as a courtesy, please state your name and address, and reserve your comments to no more than 3 minutes so that others may be allowed to speak. (5 min.)

#### 4. APPOINTMENT OF NEW DIRECTOR

- **a.** Applicant Statements (3 min. each)
  (Directors may ask follow up questions after each Applicant's statement.)
  - Stephen Booth
  - Richard Weiss
- **b.** Open Public Testimony
- c. Close Public Testimony
- **d.** Director Deliberations on Applicants (5 min.)
- e. Appointment of New Director (Discussion/Action) (Motion) (Roll Call Vote)
- f. District Secretary Will Administer the Oath of Office to the Appointed Director

# 5. DIRECTOR COMMENTS/SUGGESTIONS

## 6. ADJOURNMENT (Motion)

"In accordance with California Government Code Section 54957.5, any writing or document that is a public record, relates to an open session agenda item and is distributed less than 72 hours prior to a regular meeting, will be made available for public inspection in the District offices during normal business hours. If, however, the document is not distributed until the regular meeting to which it relates, then the document or writing will be made available to the public at the location of the meeting."

In compliance with the Americans with Disabilities Act, if you are a disabled person and you need a disability-related modification or accommodation to participate in this meeting, please contact the District Office at 916-354-3700 or email awilder@rmcsd.com. Requests must be made as soon as possible and at least two (2) full business days before the start of the meeting.

Note: This agenda is posted pursuant to the provisions of the Government Code commencing at Section 54950. The date of this posting is December 16, 2022. Posting locations are: 1) District Office; 2) Rancho Murieta Post Office; 3) Rancho Murieta Association; 4) Murieta Village Association.

#### **Stephen Booth**

#### VIA ELECTRONIC TRANSMISSION

November 10, 2022

Board of Directors Rancho Murieta Community Services District PO Box 1050 Rancho Murieta, CA 95683

#### Directors:

I am writing to advise you of my interest in being appointed to the vacant position on the Board of Directors. My wife and I have lived in Rancho Murieta for a combined 12 years and are registered to vote in Sacramento County.

As described in greater detail in my responses to the supplemental questionnaire, I spent my entire career, prior to retirement from full-time work at the end of November last year, working in or affiliated with public sector agencies at the state and local level including appointments by the former Governor and by the current Board of Supervisors. I am well acquainted with the nature of public service; protocols for governance of public agencies; public meeting requirements; the nuances of funding of public entities; procurement and purchasing standards; state and federal statutes regarding employment, discrimination, equal employment and access, statutory leaves, conflict of interest and management of public records; securing and maintaining confidential and sensitive information; human resources best practices; and labor-management relations.

During my career, I worked with employees and managers providing police services, waste and potable water treatment, refuse collection and storm water drainage as well as a variety of other professional, technical, craft, administrative and support functions in state and local government as well as special districts.

I would be honored to use my knowledge and skill set to serve the Rancho Murieta residents, business owners and the community in general on the CSD Board of Directors. Thank you for your consideration.

Respectfully,

Stephen Booth

# RANCHO MURIETA COMMUNITY SERVICES DISTRICT NOTICE OF VACANCY ON THE BOARD OF DIRECTORS

Questions for Applicants (if you need more room please use an additional sheet)

1. What is the role of a Director on the Board and how can they be most helpful to the community?

Directors serve as stewards of CSD on behalf of the Residents, property owners and rate payers within the jurisdiction of the District. They establish policies, codes, and regulations to ensure the safe and reliable provision of services in an efficient and economical manner. In this regard, the Directors adopt and monitor an annual budget and provide direction on financial matters to executive staff members who administer the day-to-day operations and activities of CSD. The Board provides oversight and direction to the General Manager and other employees whom it authorizes to manage and operate district facilities and services. The Board serves as an appellate body to hear and address various complaints, concerns or requests from staff, rate payers and the community in general. All of these functions are intended to provide the community with reliable refuse collection, potable water treatment and delivery, wastewater treatment, storm water drainage and security services in a fair and equitable manner. Each Director has a responsibility to provide input to other Directors and executive managers to facilitate successful completion of those functions.

We have at least 2 meetings per month and on some months 3. There is also the
possibility of ad hoc committees being formed to consider specific issues at length.
Please describe your ability to commit to the hours required to serve as a District
Director.

At the end of calendar year 2021, I retired from full-time work and currently work only on a part-time basis as an arbitrator for labor-management disputes. In that capacity, I set and manage my own schedule and limit my work time to a few days each month. I was recently appointed by the Sacramento County Board of Supervisors to the County Civil Service Commission. This requires a commitment of two or three afternoons each month to review materials and attend Commission meetings. These limited commitments leave me with a great deal of time to dedicate to meetings and other duties as a Director.

3. The Board would like to facilitate increased understanding and cooperation with other entities in the District. How would you support RMCSD's efforts to do so?

CSD, RMA and the Country Club each contribute significantly to the unique and enriched living experience within Rancho Murieta. Their respective needs, interests and challenges frequently are similar and even overlap. In this regard, collegial relationships and coordinated action with those other entities where appropriate are key to maintaining a cohesive and well served community. Additionally, the County of Sacramento, Metro Fire District and the business owners provide critical services to our community. Strong lines of communication with those entities are also important to maintaining our community's character. I would strongly support regular and sustained communication with each of those listed entities, encourage joint committees and board

meetings where appropriate and permitted by law and would ask the Board to direct management staff to pursue those goals actively.

4. From your perspective, what are the major items/issues currently facing the District? Please provide a brief explanation of your understanding of each issue.

I believe that over the past year or so the Board and District Management have come under strict scrutiny by a significant number of rate payers who are questioning CSD's methods in serving the community. This appears to be the result of challenges associated with reaching a community consensus regarding budget reserves and security services. These issues are discussed in greater detail below. Strengthening community confidence is, in my opinion, the most critical issue requiring resolution before District leaders can address the other significant issues also requiring attention. Resolution will depend upon enhancing and expanding communication with the community as well as increased sharing of information, especially regarding financial needs and budgetary considerations.

CSD, like other entities, businesses, and residents in the community, is facing challenges in regard to the increased costs for all types of goods and services, an aging infra-structure, staffing issues, and extensive community growth and development which will increase the demand for District services. In the context of recent revelations regarding the capacity of our reservoirs and the persistent drought, meeting the demands for potable water, especially as new home and new business construction is occurring at a rapid pace, is an issue of concern to many within the community. CSD leaders will need to develop communication and operational strategies to address this issue and respond to potentially conflicting interests between residents, business owners and developers.

The aging infrastructure is also a critical issue. Maintaining an adequate budget and budget reserve to address regular preventive maintenance as well as to repair or replace archaic, damaged, or failed components are required to meet these demands. Developing and sharing with the community a strategy for getting in front of specific infrastructure challenges and a schedule for replacement, along with the projected costs, is an important way to obtain community support and approval of reasonable rate increases, if needed. As a Director, I would strive to gain a better understanding of the rationale for an appropriate level of reserves as well as have a hand in communicating with the residents how that reserve would be used on specific planned projects as well as the unanticipated needs that arise periodically.

Questions regarding the level of security services, the best method to provide that level of service and the funding for such service have provided for robust discussion within the community. All residents and community businesses and neighbors share a desire to feel secure. The District Security Division is largely responsible for providing that sense of security. As the community experiences residential and commercial growth, there will undoubtedly be an increased demand for services, especially for patrol services.

With the voters rejecting Measure R on November 8, the District may face immediate challenges to fund and maintain current levels of security services. This will likely result in greater scrutiny of CSD and the Board of Directors and competing points of view being shared within the community.

5. Describe your education and work experience. Please explain how your education and experience will serve to enhance your contribution to the District as a Director.

I have attached a resume that provides general information regarding my education and experience. My entire working career was in or associated with public service in education, state and local government and special districts within California. As a scholastic and collegiate debater and as an advocate in countless administrative appeals over the past 55 years, I have developed a commitment to researching and understanding various perspectives and points of view on issues in preparation to advocate for the most desirable outcomes. I have a well-established track record of successful conflict resolution, excellent written and verbal communication, and consistent ethical standards. I believe all of these skill sets will serve the District in pursuit of resolving outstanding issues, instilling confidence in the residents and providing consistent and reliable services at a reasonable cost.

I am well acquainted with budgetary processes for public entities, funding sources including those for general or designated (aka "special") expenditures, and all aspects of human resources and labor-management relations. As a labor representative, I became intimately familiar with water treatment activities, all sorts of administrative activities within governmental and other public entities including fire and police services and governance of public agencies. As a management representative, including a Governor's appointment to the CA Department of Personnel Administration, working as a labor relations professional at Caltrans and the CA Department of Corrections and serving as Assistant Vice President for Human Resources and Labor Relations at Sacramento Regional Transit, I have developed strong conflict resolution skills, an understanding of confidential and sensitive information gathering, storage and maintenance, responsibilities of management staff and governing board members and public service in general.

6. How should a Director respond to questions/comments/suggestions from Residents?

As a representative of the residents and a Steward of the District, a Director should be accessible and receptive to residents and other stakeholders associated with the District. Questions that may be answered with otherwise publicly accessible facts or relating to established procedures for addressing concerns or problems may be answered truthfully, factually, and briefly by a Director after consultation with executive staff or the Board, as appropriate.

Issues regarding service problems, operational activities, personnel, billing, and other day-to-day issues should be referred to the appropriate manager or the General Manager for investigation and response. As a Director, I would ask that I be apprised of the response provided to the individual so I may be assured that the issue or concern was addressed and to check back in with the resident to confirm resolution.

Communications regarding budget, policy decisions, claims, appeals or other issues that the Board of Directors is responsible for addressing should be acknowledged and referred to the General Manager and the Board President for possible placement on the agenda of a Board of Directors meeting or for referral to an appropriate sub-committee. Again, the resident or other stake holder should be advised how the issue will be addressed and advised of any resolution after it has received attention.

Hello.	My name is Richard Weiss.	With my terminal deg	rees, my name is f	Richard
Weiss	MD, MPH, MMM. I am a res	sident "within the gate"	on the North Side	and
receive	ed a CA election guide and b	oallot at my address –		

Email:			
Mobile			

I am interested in being appointed to the vacant position on the RM CSD Board of Directors. I am aware of the responsibilities and limitations of being a member of an elected board.

I recently retired from my career in medicine, including extensive Executive Leadership experience that translates directly to the skills and temperament needed to be an effective Director. After decades of service to improving the quality of health care, I am ready for another chapter in my life; and, extremely glad that this opportunity to serve my community has come along now.

There are so many major issues facing the CSD that may benefit from new eyes and brain actively reviewing, learning, asking, thinking critically, and working cooperatively with CSD Staff and fellow Directors to develop consensus on improved policy, or at least a reasonable and forward moving compromise. I enjoy digging deep and working as a team to make incremental and/or even greater improvements.

However, I perceive a greater issue for the CSD and the Board. My perception is also that of many of my friends, and/or those with whom I talk politics with, perceive. The issue is loss of trust of the Board's ability to shoulder the work of becoming experts for our community, communicating transparently regarding information, considerations, issues, and to make appropriate policy decisions that are effectively communicated in the varied ways different members of the community rely on. As someone not previously involved in the politics of the CSD, I believe my appointment can be one step that helps to resolve the issue of trust, while also becoming a Director all (most) members of the varied districts can appreciate as a true fiduciary of the CSD.

I am not a crony or even a friend/associate of any current Director. I am not another lawyer or CPA. I am a problem solver and consensus builder. I believe the CSD should appoint someone like me, to fill the vacant Director position.

Thank you in advance for reviewing my materials and considering me as someone to appoint;

Rick Weiss

# RANCHO MURIETA COMMUNITY SERVICES DISTRICT NOTICE OF VACANCY ON THE BOARD OF DIRECTORS

Questions for Applicants (if you need more room please use an additional sheet):

1. What is the role of a Director on the Board and how can they be most helpful to the community? Per CSD Board Guidelines, the first role of a Director is to uphold the Constitutions of the United States and CA. I am quoting one sentence from the Guidelines, "Board members shall maintain the highest standard of personal honesty and fairness in carrying out their duties," because "fairness" is my most basic value.

A Director is a fiduciary and has responsibilities to join with the other Directors in understanding the issues or concerns, to listen, learn, be open, and then to parse the information in an attempt to reach consensus, or at least to achieve an effective compromise, in creating policy. The goal of policies are stabilizing and improving the health of the CSD including its properties and resources (including Human) and improving our community for members of the Districts. The role of a Director is to then fully support the decisions and policy. The next step is to remember that no policy is perfect and not to become blind and/or deaf to the need for starting again, afresh, when the time comes to improve the policy as new needs dictate. As we learned this past year, sometimes the apparent transparency of process and information provided in as many ways as the public needs is as important as the actual policy.

- 2. We have at least 2 meetings per month and on some months 3. There is also the possibility of ad hoc committees being formed to consider specific issues at length. Please describe your ability to commit to the hours required to serve as a District Director. I have recently retired from the active clinical practice of medicine and am not all that happy in retirement. I am a life-long learner and now I wish to be a much more active member of my community. Yes, I have the time and the desire to become fully engaged and an effective member of the RMCSD Board.
- 3. The Board would like to facilitate increased understanding and cooperation with other entities in the District. How would you support RMCSD's efforts to do so? Continuing my response from above, I commit to being a Board member who has the time and interest to interact with members of the community and other agencies while being in compliance with all statutes and regulations including the Brown Act. Interaction with all customers and suppliers is a necessary and essential function of the role to which I hope to be appointed. That all customers are also suppliers and all suppliers are also customers, has been a very useful concept for me throughout my professional life and one I taught to Doctoral students for the University of Phoenix.
- 4. From your perspective, what are the major items/issues currently facing the District. Please provide a brief explanation of your understanding of each issue. There are major issues facing the District, including financial, HR, water, security and compliance with statutes and regulations. I will gain full understanding of these issues in a relatively short time. However, from my public member viewpoint, the CSD has a trust issue, as manifest by the first successful petition against a Board Decision, an election for which no one new applied and now the Board choosing the next Director, not the people. I believe that a new, fresh, outsider needs to be chosen as one major step in regaining the trust of those we serve.

5. Describe your education and work-experience. Please explain how your education and experience will serve to enhance your contribution to the District as a Director. I am a trained scientist and a lifelong learner with three terminal degrees. I was a certified Project Management Professional certified by the Project Management Institute in France. I spent slightly more than half of my career as an Executive physician. I managed large and small medical groups, oversaw many distinct entities each with separate goals, spreadsheets and different needs. For about 10 years I was a Vice President of a NYSE listed company. I wrote proposals that won numerous government contracts and then managed the work that flowed, starting with hiring staff, working with other parts of the company to provide what the Project needed, and frequent communication with the contracting officer/Agency. The government entities included counties, state agencies and Departments and agencies of the Federal Government. I worked with a CA Department to make a major reform that resulted in my being responsible for the largest single contract the NYSE listed company I worked for ever had.

I will take additional space to more fully describe a situation that demonstrate my ability to communicate with all, find at least a small piece of common ground with all, and then to effectively learn and reach agreements.

6. How should a Director respond to questions/comments/suggestions from Residents? The question seems to presuppose that I listened actively, without judgment and replied honestly within the limitations of a Director talking with a member of one of the Districts. My reply would be both cautious and honest, informing regarding limitations of being a Director for the Board without individual responsibility. I can inform the member that I will forward the concern to the appropriate person(s) and whether I will request to agenda a given item. Being transparent, engaged, and honest, even while stating limitations, is of high importance to me personally; however, as referenced above, a prevalent view of the RM CSD this year is lack of trust and a sense that deals are agreed to behind closed doors. Each interaction by a Director with residents has the potential to reverse the trend and build trust. Each interaction with a Resident has the opportunity to find some common ground, show respect of the individual and to have a base upon which to further build trust in the CSD.

Additional Information: Interpersonal skills are highly important.

Medicare (CMS) was authorized to create pay for performance quality improvement measures relative to delivered health care, only the second such entity ever to be so deemed. Many sectors of health care were invited to join the group and to attend meetings on a voluntary basis. About 150 entities did. Each entity had one vote. I was a representative from the Quality Sector of health care. After a few meetings, it was apparent that no meaningful quality measure was being proposed and voted on. I voiced the lack of meaning /relevance to each proposal, while offering at least one meaningful measure to be included instead.

As an example, ophthalmologists wanted to be paid for documenting an angle that was necessary to use when performing a cataract extraction and placement of an intraocular lens. This was a necessary and essential piece of knowledge for every such procedure and of zero significance to the consumer. Each consumer wants to know the outcome data. 1) Will I be able to keep my license to drive at night? 2)

What is your actual rate of worse vision, or even ending up blind, after surgery? And, 3) specifically how common are the known complications.

As another example, Emergency Doctors wanted to get paid for documenting in the Medical Record that they were aware of the vital signs of a patient. To consumers, that was a baseline expectation for every visit, much less for urgent/emergent care.

The reason there were no meaningful quality measures being proposed and passed was that the majority of entities present were Associations of Doctor's, such as the AMA, the American College of Gastroenterology, etc. They were designated to present proposed quality measures and then voted in block to support each other. I had routinely talked with nearly every person who was present at the various meetings, including the CMS leadership facilitating the group. I had found at least some areas of agreement with each individual, even with the two that threatened me.

Essentially all non-doctor groups agreed with me when I spoke with them that the voting methodology was a hindrance and would make our considerable efforts meaningless. For such a large group, consensus developed rather quickly as to resolving the issue and making the Groups' quality measures meaningful. The decision was made to agenda changing the voting rules so that each of the separate sectors of health care each had one vote. Quality was one sector. Practicing clinicians was one sector. Hospitals, Self-insured employers, Health Plans, and Insurers were some of the others.

Leadership agreed with the majority of the group regarding the issue and then supported the proposed changes. Leadership of the group, various others with well-developed relationships with doctor's associations, and I as a bridge from quality but also an MD with a reputation as being fair and trusted, were responsible for further building our relationships with the doctors and to explain both why the changes were needed and why such a change would benefit them in the short and the long-term. Yes, the majority of doctor associations voted for the changes. The group developed far better cohesion and understanding of each other through the process, thus improving cooperation and information sharing. That led to meaningful quality measures including over-use measures being proposed and approved routinely. CMS was able to take the work of the group and bring the measures into law/regulation, with pride.