



VOLUME 26 ISSUE 2

Serving the Community

A Monthly Newsletter

February 2025

MESSAGE FROM THE GENERAL MANAGER
February 2025

"Your Independent
Local Government
Agency Providing
Water, Wastewater,
Drainage, Security and
Solid Waste Services"

Dear Rancho Murieta Residents –

As we move into the new year, the District is focusing on excellent customer service and strengthening its operations. This month we will highlight a Community Connect event which will be the first in a series, and the ongoing effort to get caught up on the District's accounting and audits.

The District is hosting a Community Connect event on Tuesday, February 11th from 10:00AM – 11:00AM. At that session, District Staff will teach residents how to use GateAccess.net which is available to all residents of the gated community and an easy way to register guests for efficient passage through the gates. District Staff will also be available to help residents sign up for automated bill pay.

On February 3rd, two temporary accountants will begin assisting Staff with the District's accounting for fiscal years 22-23 and 23-24. Staff have worked diligently over the past year to regain lost institutional knowledge, diagnose the state of the District's accounting records, and to develop a process for getting caught up on accounting which is necessary to get caught up on the audits.

Two brief requests: (1) Please be sure the District has an updated email address on file so that you can receive important communications regarding District business and (2) If you are a homeowner and are renting your home, please contact the District to be sure you are receiving a courtesy copy of your tenant's monthly utility bill. Receiving a copy of your tenant's bill is an excellent way to ensure they are paying the bill timely, which is ultimately the responsibility of the homeowner.

Best wishes for an amazing 2025!

Mark Matulich
Director of Finance and Administration

District Meeting Schedule For February 2025

All Meetings in Person

COMMITTEE MEETINGS

Tuesday February 4 8 a.m. - Improvements

Thursday February 6th 9 a.m. - Communications & Technology 10 a.m. Security

Thursday February 13th 9 a.m.—Personnel 10:00 a.m.— Finance

BOARD MEETING
Wednesday
February 19th
5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change.
Check our website,
www.rmcsd.com for any changes.

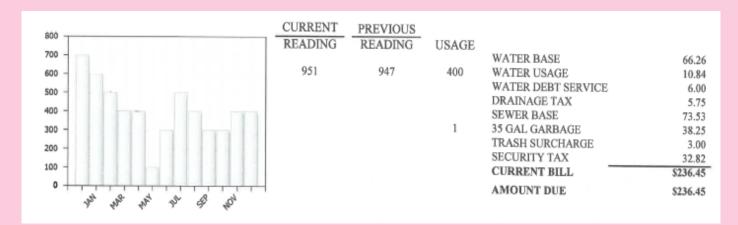
WE WILL BE CLOSED FEBRUARY 17, IN HONOR OF PRESIDENT'S DAY!

BACK BY POPULAR DEMAND!!!

The new CSD payment drop box has been installed in the same location as the old one near the RMA office. You can once again drop your payments at this location.

Alternatively, electronic payments are a great way to pay your CSD bill without leaving your house. CSD Staff are available to help you set up electronic payments one of two ways: (1) Credit card (fees apply) or (2) Electronic bill pay (no fees!).

How Do I Read My RMCSD Bill?



Water Base Fee: Monthly fee based on water meter size and the \$14 reserve fees

Water Usage: \$0.0271 per unit of usage. 1 unit is 7.48 gallons of water

Water Usage: 400 x \$0.0271 = \$10.84

Total water usage: 7.48 gallons X 400 units= 2,992 gallons of water

Water Debt Service: Fee collection for water treatment plant expansion that occurred previously Drainage Tax: Tax collected for maintenance and improvements of drainage infrastructure

Sewer Base: Fee collected for sewer treatment, piping, collections, and various sewer related operational

expenses, and the \$14 reserve fees

Garbage Fee: Based on container size Trash Surcharge: County landfill costs

Security Tax: Tax collected to support security services provided to community.

The five services CSD provides, water, sewer, drainage, solid waste (garbage), and security are billed for together on one bill. The funds collected are then allocated to their respective lines of service.

More info on the fees can be found at: https://www.ranchomurietacsd.com/files/40e450649/ FINAL+Budget+Book.pdf

LOST & FOUND

One of the services the Security Department provides is Lost and Found. Please turn in any found items to either of the gates, and let us know if you're looking for something by emailing David Labrado, acting Security Sergeant, at dlabrado@rmcsd.com. A wide variety of items are being stored including telephones, keys, glasses, bicycles, clothing, blankets, etc.

IMPORTANT TAX INFORMATION

With the approval of Measure J & K in 1998, the Security and Drainage charges on your CSD bill are Special Taxes. Consequently, the amount a **property owner** pays for these charges may be deductible. If you itemize your deductions on IRS Form 1040, Schedule A, you may be able to deduct the aggregate sum paid for the Security and Drainage Taxes during 2024. Check the website, or drop by the front office for a copy of this years tax worksheet. Check with your tax advisor for proper treatment of these fees.



Board of Directors





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BUSINESS HOURS

Monday - Thursday 8:00 a.m. to 5:30 p.m. Friday 8:00 a.m. to 12:00 p.m.

> **Mimi Morris** General Manager mmorris@rmcsd.com

Mark Matulich Director of Finance and Administration mmatulich@rmcsd.com

Eric Houston Director of Operations

ehouston@rmcsd.com

Amelia Wilder District Secretary awilder@rmcsd.com

David Labrado Interim Security Sergeant dlabrodo@rmcsd.com

Travis Bohannon Chief Plant Operator tbohannon@rmcsd.com

Ron Greenfield **Utilities Supervisor** rgreenfield@rmcsd.com

JANUARY 15, 2025 BOARD MEETING HIGHLIGHTS

- Reviewed Community and Peer reviews of the Draft IWMP
- Discussed FY2025-26 Budget Timeline
- Discontinued Emergency Repair of Recycled Water Line Leak in Pipe on Yellow Bridge
- Discussed IT Contractors Expenses FY23-24 vs FY24-25
- Received Water 101 Update
- Approved proposal from W.M. Lyles Co. for SCADA Server Replacement
- Approved Proposal from Cinquini & Passarino, Inc. for Bathymetric Study of Clementia
- Authorized purchase of Sodium Hypochlorite pump for Wastewater Treatment Plant
- Tabled Ordinance O2024-02 adding Section 10 to Chapter 21 of the District Code to impose a fee for Barcode Stickers for the Security Gates
- Approved payment to Golden State Risk Management Authority (GSRMA) for premium
- Approved funding temporary employees to assist with completion of outstanding audits
- Discussed Strategic Planning Session for the Board of Directors
- Discussed reporting relationships for District Secretary

JANUARY 2025 COMMITTEE MEETING HIGHLIGHTS

Improvements Committee

- Discussed 15066 Fuente De Paz Water Intrusion
- Discussed Bathymetric Study of Clementia Reservoir
- Discussed Emergency Water Supply: One Year Water Supply
- Discussed Ground Water Test Well/Site Selection/Guidelines for Location
- Discussed Sac County Water Agency (SCWA) as a Water Source/Written Scope of work
- Discussed Monthly Water Inventory and Production Report
- Discussed Seepage
- Discussed Updated Drought Plan/Policy 90-2
- Discussed Physical Measuring Inventory in Each Reservoir
- Draft Integrated Water Master Plan Peer/Technical Review
- Steel Pipe to Calero Reservoir
- Discussed RFP for SCADA
- Discussed Murieta Village Water/Sewer Connection Line Preliminary Design and cost of Standard Pressure Valves
- Discussed List of CIP Projects FY25-26, including add-on's to recent Reserve Analysis
- Discussed District Administration Office Beautification

Communications & Technology Committee

- Received update on Website and Social Media
- Discussed Strategic Communication Plan and Pipeline
- Discussed Communications with the Community
- Discussed Communication on Barcode Fees
- Discussed Strategic Planning Workshop

Finance Committee

- Discussed Financial Reports
- Discussed GSRMA Insurance Coverage
- Discussed IT Vendor Costs
- Discussed Barcode Stickers Cost Increase and use of Resultant Revenue
- Discussed Funding Temporary Employees to assist with outstanding audits
- Discussed FY2025-26 Budget Calendar

Security Committee

- Reestablished regular monthly meetings
- Reviewed past five years of Security and Department past and current structure
- Reviewed Department Finances/Budget
- Reviewed Relationship with RMA

MAKING CONSERVATION A CALIFORNIA WAY OF LIFE

As part of our continuing dedication to Conservation as a California Way of Life, this month we will discuss Low-Water and Drought-Resistant Plants. Plants that are adapted to long, dry summers and short, rainy winters are called "Mediterranean-zone" plants. These include plants that are native to California, as well as those that originated in southern Europe, South America, and other "Mediterranean" climates. These plants don't need much water in the summer and have thrived in water-scarce conditions for thousands of years.

The plants listed below are appropriate for California's climate and may use less water than what you already have in your garden. This list is a good representation of low-water-consuming plants that are easily available. Some plants on this list may save more water than others, depending on a variety of factors. Check with your local nursery for its suggestions about what is best suited to your area and circumstances.

Shrubs:

mary; Verbena

Agave; Blue Hibiscus; Manzanita; Sagebrush; California Lilac; Hens and Chickens; Lavender; Lobelia Rockrose; Myrtle; Sumac; RoseTurf: Buffalograss; Victoria Zoysiagrass; Hybrid Bermudagrass

Ground Cover: Acacia Redolens; Yarrow; Coyote Brush; Bearberry Cotoneaster; Training Lantana; Myoporum Trees:

Strawberry Tree; Chitalpa; Australian Willow; Sweet Bay; Swan Hill Olive; Afghan Pine; Chilean Mesquite; Coast Live Oak

More Info can be found here: https://www.calwater.com/conservation/low-water-drought-resistant-plants/

REGISTER GUESTS USING FASTPASS TECHNOLOGY

Rancho Murieta Community Services District's Security Department is reminding Residents of the FastPass program for faster guest check-in at both the North and South Gates.

Residents are required under the Rancho Murieta Association (RMA) CC&Rs to pre-register all guests with the gates. Long car lines and backups occur in the visitor lanes due to residents not pre-registering guests. This is especially crucial for holidays when we have more guests entering the community than usual.

The FastPass system will email or text your guest a FastPass, which is an electronic QR code pass. The Gate Officer will scan the QR code, which will then automatically log in the guest. The FastPass will work for permanent guests also.

To use this new system, residents must have an account on www.gateaccess.net. If you do not have an account, please set one up, it only takes a couple of minutes.

Residents may log into their account and enter the guest's name or select the guest's name. There will be a tab where the resident can click to elect to send the FastPass. The resident will enter the email address or phone number to send the pass. That is it, simple and fast.

FastPass is only valid for 24 hours and can only be used for one (1) entry. If your guest is staying for multiple days, make sure your account is noted with this information. The guest can check in at the visitor window each day if need be.

**FastPass takes 5 seconds to process a guest at the window versus 30—45 seconds without a FastPass.



HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta *Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

*South Gate: 916-354-3743 Contact the South Gate for after-hours water problems.