



## RANCHO MURIETA COMMUNITY SERVICES DISTRICT

15160 Jackson Road, Rancho Murieta, CA 95683

Office - 916-354-3700 \* Fax - 916-354-2082

### SECURITY COMMITTEE

*(Directors Les Clark and Tim Maybee)*

Regular Meeting

August 1, 2019 at 10:00 a.m.

All persons present at District meetings will place their cellular devices in silent and/or vibrate mode (no ringing of any kind). During meetings, these devices will be used only for emergency purposes and, if used, the party called/calling will exit the meeting room for conversation. Other electronic and internet enabled devices are to be used in the "silent" mode. Under no circumstances will recording devices or problems associated with them be permitted to interrupt or delay District meetings.

### AGENDA

1. **Call to Order**
2. **Comments from the Public**
3. **Monthly Updates**
  - + Operations
  - + Incidents of Note
  - + RMA Citations/Admonishments
  - + RMA Compliance/Grievance/Safety Committee/Disposition Report
  - + Contract Security
4. **Body Camera Policy Update**
5. **Mobile Patrol Software Implementation Update**
6. **Joint Security Committee Update**
7. **Director and Staff Comments/Suggestions [no action]**
8. **Adjournment**

*In accordance with California Government Code Section 54957.5, any writing or document that is a public record, relates to an open session agenda item and is distributed less than 72 hours prior to a regular meeting will be made available for public inspection in the District offices during normal business hours. If, however, the document is not distributed until the regular meeting to which it relates, then the document or writing will be made available to the public at the location of the meeting.*

Note: This agenda is posted pursuant to the provisions of the Government Code commencing at Section 54950. The date of this posting is July 26, 2019. Posting locations are: 1) District Office; 2) Post Office; 3) Rancho Murieta Association; 4) Murieta Village Association.

# MEMORANDUM

**Date:** July 31, 2019  
**To:** Security Committee  
**From:** Jeffery Werblun, Security Chief  
**Subject:** Security Update Report for the Month of July 2019

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## OPERATIONS UPDATES

July 2, the Fastpass System went live. We published this on all our social media, mass email, and on the Rancho Murieta.com. Staff was trained on it to be ready for July 4<sup>th</sup>. The North Gate center lane was designated for the RMA pre-passes and the Fastpass. We placed signs at the beginning of the traffic lanes directing people to the middle lane. I had a Gate Officer positioned in the middle lane at the gate to check-in guests with the iPad. I had a barcode sticker placed on the back of the case for the iPad, so he could point the barcode at the reader and open the gate for the guests once they were checked in.

On the 4<sup>th</sup>, approximately half of the vehicles that used the middle lane used the Fastpass. It only takes about 2-3 seconds to check in a car with the Fastpass system versus 30-45 seconds without the Fastpass. The traffic flow kept moving. Throughout the entire day and evening, we never had a backup of cars onto Jackson Rd. By having the middle lane designated, this also kept the regular visitor lane from backing up onto Jackson Rd.

We received many compliments and likes from the guests and residents regarding the Fastpass. I released an update on the success of the new system on all social media forums and clarified the Fastpass is for use all year long and encouraged residents to use it.

There were no incidents of note that occurred on July 4<sup>th</sup>. Lots of fireworks and loud music calls after the RMA event until about 0100 hours. We had 6 Sheriff's Deputies on duty for the evening on July 4<sup>th</sup>. They assisted on the fireworks and party calls throughout the evening.

We had the first session of all staff meetings for the Security Department. Staff told me that this has not happened since 2008. The meetings were well received by staff and appreciated. Staff was glad to have these meetings and looking forward to the future ones.

July 18, 2019, I hosted a webinar on Front Office Safety and Security. The training was centered around front office personnel and workplace violence awareness and prevention. CSD front area Staff attended the training. There will be follow up with further training in the future.

I added a column on the citation issued spreadsheet to reflect any written warning notices issued. This information will be captured starting August. I had already included July's stats in other numbers. I also changed the spreadsheet named warnings to RMA Rules Enforced by CSD. The change is an attempt to avoid any confusion. This spreadsheet reflects calls handled by CSD regarding RMA rules we enforce with dispositions *other* than a citation or written warning notice issued.

Volunteers have spent approximately 44 hours on graffiti clean-up around the community.

### **INCIDENTS OF NOTE**

July 17, 2019, at 0042 hours, patrol responded to a call for assistance at a residence on Via Del Cerrito. A 15-year-old male had overdosed on alcohol and medication and was violent. When patrol arrived, they found broken glass and blood all over the front room of the house. Three women were trying to hold down the male to prevent him from hurting himself or them. Patrol placed the male in handcuffs for the safety of all. Metro Fire arrived on scene to treat the male. They put him in four-point restraints and a spit mask, as he was out of control and violent. The Fire Department transported him to the hospital for treatment and mental health evaluation.

July 17, 2019, at 1405 hours, patrol got a wave down in Stonehouse park of a golf cart being driven by an underage driver and overloaded with passengers. As patrol neared the golf cart, all the juveniles took off running and ran away. The driver started to run, then stopped and came back. The Officer cited the juvenile and called the parents who responded and took possession of the cart.

### **RANCHO MURIETA ASSOCIATION COMPLIANCE MEETING**

My appearance was canceled this month by the Chairperson.

### **CONTRACT SECURITY**

We are still using PDF on a limited basis for the gate and patrol.

### **JOINT SECURITY MEETING**

No meeting has been requested by the other parties of the Joint Security Committee. We are prepared to release a summary report of the responses we received from the community on their top security concerns.

**2019 RMA Rule Violations Enforcement by CSD**

<b>Violation</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Total</b>
Back Area w/o Resident				1	2	1	1						5
Basketball Standard													
Barking Dog	14	10	9	12	6	5	5						61
Open Garage Doors		1	6	8	8	8	1						32
Curfew							1						1
Driveway Parking													
Fishing License/Fish & Wildlife				2									2
Guest Parking													
Loose/Off Leash Dog	8	4	13	2	3	7	1						38
Motorcycle North Streets				1									1
Overloaded Golf Cart													
Overnight Street Parking			3										3
Park Hours	1			3	16	8	1						29
Speeding	12		5	4	3	1	1						26
Stop Sign	3	1	1										5
Unauthorized Vehicle													
Unlicensed Driver	1	2	1	1		2							7
Unsafe Driving	5	2	5	2	1	4	4						23
Intereference													
Gate Refusals	16	47	29	43	66	59	61						321
<b>Total</b>	<b>60</b>	<b>67</b>	<b>72</b>	<b>79</b>	<b>105</b>	<b>95</b>	<b>76</b>						<b>554</b>

**2019 RMA Rule Violation Citations by CSD**

<b>Violation</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Total</b>
Back Area w/o Resident				1			1						2
Basketball Standard													
Commercial Vehicle Signage													
Construction Hours/Days													
Curfew						1							1
Driveway Parking	30	5	2		20	24	3						84
Fishing License/Fish & Wildlife													
Guest Parking													
Loose/Off Leash Dog		1											1
Motorcycle North Streets													
Overloaded Golf Cart													
Overnight Street Parking	7	9			4	19	2						41
Park Hours					2	6	4						12
Speeding	39	39	5	4	7	16	12						122
Stop Sign	6	7	1	1	1								16
Unauthorized Vehicle													
Unlicensed Driver							1						1
Unsafe Driving	1				2	2							5
Intereference													
Parking Citations			12	13	3								28
Warning Notice													
<b>Total</b>	<b>83</b>	<b>61</b>	<b>20</b>	<b>19</b>	<b>39</b>	<b>68</b>	<b>23</b>						<b>313</b>



## Rancho Murieta Community Services District

### RMA Rule Violation Sections Enforced by RMCS Security Department

RULE I SECTION 5: IDENTIFICATION

RULE I SECTION 6: INTERFERENCE WITH CSD/RMA EMPLOYEE

RULE II SECTION 1: USE OF STREETS

RULE II SECTION 2: UNLICENSED DRIVER

RULE II SECTION 3: SPEED LIMIT VIOLATION

RULE II SECTION 4: ENHANCED SPEED

RULE II SECTION 5: STOP SIGN VIOLATION

RULE II SECTION 6: BUS STOP

RULE II SECTION 8: NO BARCODE

RULE II SECTION 9: TRAILERS AND COMMERCIAL VEHICLE PARKING

RULE II SECTION 10: OVERNIGHT STREET PARKING

RULE II SECTION 11: STORING OF VEHICLES

RULE II SECTION 12: MOTOR VEHICLE REPAIRS

RULE II SECTION 14: CARRYING OF PASSENGERS

RULE II SECTION 15: UNAUTHORIZED VEHICLES, NO 24 HR. PASS

RULE III SECTION 2: UNLEASHED PETS

RULE III SECTION 5: PET NOISE

RULE VI SECTION 1: COMMERCIAL SIGNAGE

RULE VII SECTION 6: BASKET BALL STANDARDS

RULE VII SECTION 9: NOXIOUS ACTIVITIES

RULE IX SECTION 1: GUEST WITHOUT RESIDENT

RULE IX SECTION 2: SWIMMING IN CHESBRO/CALERO

RULE IX SECTION 3: PARK HOURS

RULE IX SECTION 5: FISHING VIOLATIONS

RULE IX SECTION 6: FIREWORKS

RULE IX SECTION 8: SKATEBOARDING/SCOOTERS

RULE IX SECTION 9: CURFEW

RULE IX SECTION 10: VANDALISM

RULE XIII SECTION 1: DRIVEWAY PARKING

ARTICLE VII SECTION 12(B): GUEST PARKING

ARTICLE VII SECTION 13: BON FIRE