

COMMUNICATING WITH AND ENGAGING THE COMMUNITY

Observation:

For a very long time the community has had two basic methods of receiving information River Valley Times and Rancho Murieta .com. Both do a credible job but it's not enough. I would like to suggest using two of the tools at RMCS D to enhance that communication between RMCS D and the Community.

I. The Pipeline:

Structure- nice reworking of the left column, adding contact info for everyone.

Suggesting a consistent structure- HEADINGS

A. Water

- Basic info-flow, pumping, storage levels etc
- Issues-conservation, watering tips,
- 2020 water rights, storage
- Recycled-what is it, how it is set up in the community

B .Infrastructure

- Topics from the improvements committee
- How our infrastructure works.
- Aging and its effects

C. Security and Safety

- Continue giving safety and security tips and information
- Updates from joint security meetings
- Continue to clarify safety and security issues
- Identify processes "What to do if"

D. Development

- What we know as it relates to CSD
- Ongoing issues as well as new

E. Finances

- Updates on Budget and Improved processes and methods
- Cost savings
- Increases

II. **Follow up and Updates**-resolutions, completions and updates on ongoing projects.

III. **Miscellaneous Items** - anything from pet waste, to code red.

WHENEVER POSSIBLE AND INFORMATION IS AVAILABLE WE COULD PROVIDE THE LINK TO OUR WEBSITE WHERE RATEPAYERS CAN GO TO FIND ADDITIONAL INFORMATION AND HISTORY.

WEBSITE

Designate a page to report time sensitive and unexpected issues

Call it "Happening Now" or some clever heading.

Give the basics. Again give link to additional or expanded info. Eg; recent request from developer or prop 84 grant.

Page can include follow up on continuing and resolved issues.