



PIPELINE

COMMUNITY SERVICES DISTRICT

A Monthly Newsletter

DID YOU KNOW?

Pure water has no smell and no taste, it also has a pH level around 7.



District Meeting Schedule FOR MAY 2019

May 2, 2019

Communication & Technology @ 9:30 a.m.

Security @ 10:30 a.m.

May 7, 2019

Personnel @ 7:30 a.m.

Improvements @ 8:30 a.m.

May 8, 2019

Finance @ 9:00 a.m.

May 15, 2019

District Board Meeting @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, (www.rmcsd.com) for any changes.

FISCAL YEAR 2019-2020 BUDGET HEARING SCHEDULED

The 2019-2020 fiscal year for the District begins July 1, 2019. The budget, including Capital Projects and the proposed service charge increases and special tax adjustments is scheduled for the District's May 15, 2019 regular meeting of the Board of Directors.

Directors and staff have been reviewing data and have capped the projected increase for residential customers to 5.41 percent. The rate could be reduced during these hearings, but not increased. Notices to customers regarding the rate increase were mailed on April 1, 2019 in compliance with Proposition 218. The proposed rate hike would increase the average residential bill \$9.54 per month. Please note that this increase includes a potential \$1.00 per month tax that would be collected by the District and remitted to the State of California.

Protests must be submitted in writing. Written letters of protest must be received at the District prior to the close of the May 15, 2019 public hearing. Email protest letters will not be accepted. Protests must contain your name and a description of the property in which you have an ownership interest. A street address and/or the assessor's parcel number are sufficient descriptions. Send your comments to Rancho Murieta Community Services District, C/O Controller, P.O. Box 1050, Rancho Murieta, California 95683 or call (916) 354-3700.



CODERED EMERGENCY NOTIFICATION SYSTEM

The Rancho Murieta Community Services District's (District) Security Department suggests that all individuals and businesses take the time to visit the **CodeRED** website and update and/or add contact information to include cellular phones and other non-traditional phones as well as email and text addresses. If your contact information is not in the database, you will not receive a call when an urgent message is sent. In particular, businesses should register, as well as individuals who have unlisted phone numbers, people who have changed their phone number recently, and those who use a cellular phone exclusively or have VoIP phones (such as Vonage) as their primary numbers.

From our website, www.rmcsd.com, follow the **CodeRED** link in the middle of the page. Those without Internet access may call 916-354-3743. Required information includes a street address (physical address, no P.O. boxes) for location purposes and a primary phone number. Additional phone numbers, email, and text addresses may also be entered.

More information about the **CodeRED** system is on our website at RMCSd.com, any questions should be directed to the District's Security Department at 916-354-3743 or the District's Administration office at 916-354-3700.



Rancho Murieta Community Services District
 P.O. Box 1050
 15160 Jackson Road
 Rancho Murieta, CA 95683
 Phone: 916-354-3700
 Fax: 916-354-2082

BOARD OF DIRECTORS

Les Clark
President

Randy Jenco
Vice President

Linda Butler
Director

Tim Maybee
Director

John Merchant
Director

Mark Martin
GENERAL MANAGER

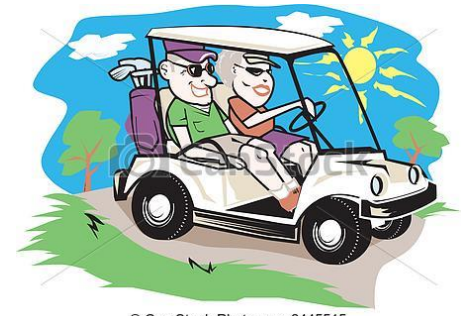
Visit us on the web!

www.rmcsd.com



GOLF CART REGISTRATION

Rancho Murieta Association (RMA) Non-Architectural Rules require that an approved decal is displayed on vehicles driving on the private RMA streets, including golf carts and low speed vehicles. These decals can be used to identify lost, disabled or stolen carts.



© Can Stock Photo - csp8445515

- 1. Rancho Murieta Country Club (RMCC) decal. All RMCC members are required to register their golf carts with the Country Club.*
- 2. Rancho Murieta Community Services District (District) decal. All owners of golf carts and NEVs can obtain a yellow, numbered District decal; the decals may be obtained at either the RMA office or the South Gate. There is no charge for a yellow District cart decal.*

All golf carts and NEVs can obtain a barcode decal following the same procedure used to obtain a barcode decal for vehicles. A barcode is only needed for those vehicles driving across Jackson Road.

Rancho Murieta Country Club members have decals on their golf carts and pay a monthly fee to drive their carts on the courses.

Carts in Murieta Village and the commercial areas should have a decal issued by the District, primarily to help identify the vehicles in case they are lost or stolen. Contact the South Gate 354-3743 if you have questions.



GRAFFITI CLEAN UP

Rancho Murieta has a small group of volunteers that are working to remove graffiti throughout the community. There has been graffiti on road signs, Rancho Murieta Country Club property, Rancho Murieta Association property, and District property. As of the first of April, these volunteers have spent a total of 40 hours removing and/or cleaning up the graffiti. Their hard work is greatly appreciated!

KUDOS TO THE VOLUNTEERS!



APRIL 2019 BOARD MEETING HIGHLIGHTS

- ✓ Discussed CFD No. 2014-1 Delinquencies
- ✓ Adopted District Policy 2019-02 Use of Tobacco Products During Work
- ✓ Received FY 2019-20 Budget Update
- ✓ Approved Proposal from Baker William Engineering for the Design of the 6-inch Recycled Water Line Installation for the Commercial Loop
- ✓ Approved Proposal from Prodigy Electric for PLC Replacement

**THE DISTRICT ADMINISTRATION OFFICE WILL BE CLOSED ON
 MAY 27, 2019 FOR MEMORIAL DAY.**



PIPELINE

COMMUNITY SERVICES DISTRICT

A Monthly Newsletter

How to Contact the District's Administration Office

The District's Administration Office is located at:

15160 Jackson Road,
Rancho Murieta
(across from the entrance to Murieta South)

Our mailing address is:

P.O. Box 1050, Rancho Murieta, CA 95683

Main Office: 916-354-3700

South Gate: 916-354-3743

Fax: (916) 354-2082

Contact the South Gate for after-hours water problems.

BUSINESS HOURS

Administration Office

Monday - Friday

8:00 a.m. to 12:00 noon

1:00 p.m. to 5:00 p.m.

Closed for Lunch

12:00 p.m. to 1:00 p.m.

BE SURE TO LIKE US ON FACEBOOK!

GENERAL MANAGER'S CORNER

MILESTONE - ONE BILLION GALLONS OF WATER PRODUCED!

On Wednesday, April 3, 2019, the new Water Treatment Plant 1 (WTP1) surpassed its first **ONE BILLION GALLONS** of potable water produced since the plant's start-up in 2016.

The project took approximately 22 months to complete at a cost of just over \$13 million. The funding for the project was shared between the District and Landowners of developable lots who will benefit from future treatment capacity. The District's share was to cover its portion of the retrofit of the original treatment plant for homes and businesses already being served.

The original facility was built in the early 1970's and was located below Bass Lake. Its treatment consisted only of chlorination for disinfection. In 1978, a single media sand filtration plant capable of producing 1.5 million gallons per day (mgd) was constructed below the Chesbro Reservoir to meet the increased demands and more stringent treatment requirements. In 1987, a duplicate plant (the existing WTP2) with 2.0 mgd capacity was constructed to meet further increases in community water demand. Both of these plants were retrofitted in 1994 to meet new treatment regulations and were converted to dual media filtration filters consisting of sand and anthracite coal.

The new WTP1 uses ultrafiltration membrane treatment technology and provides an expanded treatment capacity of up to 4.0 mgd within the existing footprint of the former plant. The treatment capacity of WTP1 is expandable to 6.0 mgd when needed to meet future demands. The membrane treatment system was constructed as a retrofit of the old Plant 1 sedimentation basin and filter building. The existing Plant 2 water system remains in operation as a backup facility.

Along with the new treatment technology, the facility received upgraded control systems which allows staff to remotely access the control and monitoring systems for troubleshooting system alarms.



SNAKE SEASON IS HERE

This is the time of year rattlesnakes are looking for cozy places to "hang out". If you are working in your garden or landscape, be especially watchful. Also, if you are walking our dog, be sure it is on a leash and not off "investigating" sights and sounds where it can be bitten.

Reminder: snakes are great swimmers, so be careful when you swim in the river or lakes.

