



VOLUME 26 ISSUE 1

A Monthly Newsletter

January 2025

Serving the Community

"Your Independent Local Government Agency Providing

Water, Wastewater, Drainage, Security and Solid Waste Services"

District Meeting Schedule For January 2025

All Meetings in Person

COMMITTEE MEETINGS

Thursday January 2nd 9 a.m. - Communications & Technology 10 a.m.— Security

Tuesday January 7th 8 a.m. - Improvements

Thursday January 9th 9 a.m.—Personnel 10:00 a.m.— Finance

BOARD MEETING
Wednesday
January 15th
5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change.
Check our website,
www.rmcsd.com for any changes.

MESSAGE FROM THE GENERAL MANAGER

January 2025

Happy New Year, Rancho Murieta Residents:

As I reflect on the past year, I want to express our heartfelt gratitude for your continued support. 2024 has been a remarkable year for the District, and we are proud of the milestones we've achieved. Here are some of the key accomplishments we're excited to share:

- Worked to improve the District's facilities by creating an ADA-accessible service counter, switching out burned out lights with energy-efficient LED lighting, and eliminating boxes of decades' old paperwork;
- Developed clear and transparent communication vehicles like this newsletter and our website – which now includes a new section devoted entirely to Water Education – Water 101;
- Made progress on stabilizing the District's Finances through prudent yet lucrative interest vehicles, finalizing the 20-21 audit, and reconstructing 21-22 financial records to make that audit go more smoothly than the 20-21 audit; and
- •Improved the District's organizational effectiveness by hiring a strong Director of Operations and a highly capable Information Technology manager;

Looking ahead to 2025, we remain committed to delivering services that matter to the community. Some of our key plans for the new year include:

- Finalizing the overdue audits;
- Transitioning away from chlorine gas to sodium hypochlorite, a much more stable and safer alternative; and
- Full time patrol and gate coverage

We are dedicated to continue serving you in the year ahead and strengthening the core foundation of the District.

Thank you for taking the time to read this message.

Mimi Morris

Cal-Waste will pick up your Real Christmas Tree through 1/17/25

DEER CREEK/SCOTT ROAD CROSSING STREAM GAUGE

Winter is upon us. Please be aware of the danger of Deer Creek flooding on Scott Road. Follow this link to check the stream level:

http://www.sacflood.org/sensor.php?site id=1133&device id=7&view id=1

SECURITY GATE BARCODE FEE CHANGES

In the mid-1990s, the District launched the current barcode system to operate automated gate arms. Despite cost increases for the stickers, labor, maintenance, and other operating costs the sticker price has remained fixed at a one-time \$10 fee for nearly 30 years.

Due to previously expressed interest in a return to 24-7 patrol coverage and an effort to fully recover the cost of the stickers and the gate access, the District proposed an increase to the one-time price and establishing an annual renewal fee. District staff also proposed a completely voluntary commercial vendor sticker program that would allow vendors access during limited hours of the day. Vendors currently arrive at the same time and must get authorized for entry by the gate officer. This creates a traffic jam at the gate and even at the intersection and onto Jackson Road. With a vendor sticker, the vendors could autonomously drive into the gate, with control achieved through their sticker codes. With these projected revenue streams from bar codes, an amended budget was presented at the November Finance Committee and November Board Meetings. The revised budget provides for full security coverage which equates to 24/7/365 coverage at each of two security gates and 24/7/365 coverage provided by one patrolling Community Service Officer ("CSO").

Any increase to a District fee requires an ordinance and ordinances require two readings from the Board at regular board meetings. The first reading was waived by the Board on December 18th. A second reading is scheduled for January 15th. Below is a side-by-side comparison of security services with and without the fee increase.

Will my barcode be deactivated immediately if I do not pay the annual renewal fee?

No. The annual renewal fee will appear on the monthly service bill received each January. CSD employees regularly contact residents with outstanding balances and help bring accounts current. Access to the automated gates will <u>NOT</u> be shut off without notice and ample opportunity to bring an account current.

With Passage of Ordinance

- Full Coverage:
 - Four CSOs to fill all patrol shifts.
 - Resiliency in overall security schedule as CSOs will be available to cover gate shifts when Gate Officers call in sick or cannot otherwise cover their shift.

Costs:

- \$10 annual renewal fee per active barcode sticker.
- \$25 initial purchase price.
- Voluntary contractor barcode for access to automated lane.

Billing:

 Annual renewal fee included on CSD monthly service bill due in January.

Without Passage of Ordinance

- Partial Coverage:
 - •Three CSOs to fill some patrol shifts.
 - •Less coverage for absences, more overtime, and potential for gaps in coverage at the gates.

Costs:

• \$10 initial purchase price.

Billing:

No change



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BUSINESS HOURS

Monday - Thursday 8:00 a.m. to 5:30 p.m. Friday 8:00 a.m. to 12:00 p.m.

> **Mimi Morris** General Manager mmorris@rmcsd.com

Mark Matulich Director of Finance and Administration mmatulich@rmcsd.com

Eric Houston Director of Operations

ehouston@rmcsd.com

Amelia Wilder District Secretary awilder@rmcsd.com

David Labrado Interim Security Sergeant dlabrodo@rmcsd.com

Travis Bohannon Chief Plant Operator tbohannon@rmcsd.com

Ron Greenfield **Utilities Supervisor** rgreenfield@rmcsd.com

DECEMBER 18, 2024 BOARD MEETING HIGHLIGHTS

- Received Solos Petition calling for a temporary moratorium on water service connections
- Discussed Water Augmentation Fee Rate Study and what is included in the Lumos Rate Study
- Discontinued Emergency Repair of Pipe Leak from Granlees to Calero
- Continued Emergency Repair of Recycled Water Line Leak on Yellow Bridge
- Discussed IT Contractors Expenses FY23-24 vs FY24-25
- Received Water 101 Update
- Received Security Update
- Received CFD 2014-1 FY24-25 Annual Report
- Received Domenichelli & Associates Quote for Design of Murieta Village and Sewer
- Accepted Settlement from Sacramento County Environmental Department for violations
- Introduced Ordinance O2024-02 adding Section 10 to Chapter 21 of the District Code to impose a fee for Barcode Stickers for the Security Gates and making a determination of exemption under CEQA
- Instructed Improvements Committee to solicit quotes for bathymetric study of Clementia
- Authorized Maintenance and addition of fountains to Basin 5 (Lost Lake)
- Discussed conditions for reviews of Integrated Water Master Plan
- Tabled the discussion of Strategic Planning Session for the Board of Directors

DECEMBER 2024 COMMITTEE MEETING HIGHLIGHTS

Improvements Committee

- Discussed Sacramento County Environmental Department Notice of Violation
- Discussed Sacramento County Water Agency (SCWA) analysis to determine viability of connecting Rancho Murieta to SCWA water
- Discussed implementation of Computerized Maintenance Management System (CMMS)
- Discussed Integrated Water Master Plan Technical Review
- Discussed Murieta Village Water/Sewer Connection Line Preliminary Design
- Discussed Lift Station 6B Rehab
- Discussed Granlees Dam Safety Improvements and Pipe to Calero Reservoir Repair
- Discussed Water Treatment Plant #2 Filter Bed Rehabilitation
- Discussed Wastewater Treatment Plant Sodium Hypochlorite Conversion
- Discussed Basin 5 Maintenance Request

Communications & Technology Committee

Received update on Website and Social Media

HELP KEEP OUR DRAINAGE DITCHES CLEAN

District staff maintains several miles of drainage ditches and is stretched thin at keeping all the leaves under control and out of the drainage ditches. Recently, staff observed landscape workers blowing leaves out of residents' yards and into drainage ditches. This yard waste then blocks the drainage ditch and prevents it from its primary purpose: protecting the water supply from unintended inflows of drainage water. Please ask your gardeners to vacuum or rake up your yard waste and remove it from your yard instead of blowing it into public drainage ditches.

MAKING CONSERVATION A CALIFORNIA WAY OF LIFE

CONSERVE WATER. RAIN OR SHINE.

California is experiencing climate shifts that bring more extreme weather, resulting in a massive swing of our driest three years on record moving into some of the wettest weeks in recent history. Despite these storms and some wet winters, we must come together to change the way we think about and use water.

Simple shifts to conserve in our daily lives can make a big difference. Here are some simple actions you can take to help reduce water use inside your home.

- Fill the Bathtub halfway or less Save 17-25 Gallons per person every bath.
- Fix Leaks Even a leak the size of a ballpoint pen can add up to thousands of gallons of water wasted!! Fixing leaks can save 27-90 gallons of water each day!
- Turn off water when brushing teeth or shaving Turning off the water while brushing teeth or shaving can save 8 gallons of water per person per day!
- Install high efficiency toilets These can save 6-35 gallons of water per day! See our rebate at https://www.ranchomurietacsd.com/rebates.
- Take 5-minute showers Keeping showers under 5-minutes can save 12.5 gallons per shower using a water-efficient showerhead.
- Wash full loads of clothes and dishes Washer: saves 15-45 gallons per load. Dishwasher: saves 5-15 gallons per

ATTENTION LANDLORDS

To receive copies of statements for your rented properties please email utilitybilling@rmcsd.com or call 916-354-3700. We will send you courtesy copies of statements via email. We will need your contact information and the preferred email address for notice. Thank you. -Utility Billing

CSD PAYMENT BOX RETURNING TO RMA

CSD will be replacing the payment drop box located near the RMA office. A new box has been ordered, and will be installed as soon as possible. Remember, you can always drop payments off at the main CSD office located at 15160 Jackson Road, Rancho Murieta either inside or in the drop box outside the main office door.

Or transition to electronic payments which are a great way to pay your CSD bill. CSD staff can help you set up two

Or transition to electronic payments which are a great way to pay your CSD bill. CSD staff can help you set up two types of electronic payments : 1) Credit card (fees apply) or (2) Electronic Bill Pay (no fees!). and can be done one of two ways: (1) Credit card or (2) Electronic Bill Pay.

DISTRICT BOARD/COMMITTEE ASSIGNMENTS FOR 2024

President	Stephen Booth
Vice President	
Communications & Technology	Stephen Booth & Linda Butler
Finance	Stephen Booth & John Merchant
Improvements	Randy Jenco & John Merchant
Personnel	Stephen Booth & Linda Butler
Parks	
Security	Linda Butler
Regional Water Authority	Eric Houston with John Merchant as alternate

Improvements Committee meetings will be held on the first Tuesday of the month at 8:00 a.m.

Communication & Technology and Security Committee meetings will be held on the first Thursday of the month at 9:00 a.m and 10:00 a.m. respectively.

Personnel and Finance Committee meetings will be held on the second Thursday of the month at 9:00 a.m. and 10:00 a.m., respectively.

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

*South Gate: 916-354-3743 Contact the South Gate for after-hours water problems.