



**VOLUME 22 ISSUE 2** 

# **A Monthly Newsletter**

# February 2021

"Your Independent
Local Government
Agency Providing
Water, Wastewater,
Drainage, Security, and
Solid Waste Services"

# District Meeting Schedule For February 2021

**February 2, 2021** 

Personnel @ 7:30 a.m.

Improvements @ 8:00 a.m.

**February 3, 2021** 

Special Finance @ 8:30 a.m.

February 4, 2021

Communication & Technology @ 8:30 a.m.

Security @ 10:00 a.m.

February 17, 2021
District Board
Meeting @ 5:00 p.m.

# The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, www.rmcsd.com for any changes

BE SURE TO LIKE US ON FACEBOOK!

# **SECURITY OPINION POLL**

Rancho Murieta Community Services District (RMCSD) is unique in being the only California Special District to provide in-house, 24-hour security services. These services are currently funded, in large part, by proceeds from a dedicated parcel tax ("Measure J") approved by voters in June 1998. Initially, the base-year rates provided sufficient funds to support the 24-hour per day operations. During the first few years, rates were set below the baseline due to lower budgetary needs. Approximately 10 years later, the rates needed to increase to keep up with the rising



**Serving the Community** 

costs. As the years progressed, costs caught up and then surpassed the available rate increases.

Over the past five years, the District began to supplement Security special taxes with general purpose property tax. This practice became necessary as the cost of security services has outpaced revenue growth. For fiscal year 2020-21, the District has allocated 65% of property tax revenue to support Security. Without a significant change in the level of services or an influx of new ratepayers, the District cannot sustain the practice of spending property taxes on Security. 22-years later, RMCSD businesses and residents need to decide whether to reduce the level of Security services provided to residents or seek voter approval for a supplemental new parcel tax that would bridge the gap between Measure J proceeds and current service level funding needs, or some combination thereof. Given these circumstances, a representative survey is needed to provide a quantitative assessment of the views, priorities, and perceptions of this issue among the Rancho Murieta community. This survey will inform District leadership whether sufficient support exists among RMCSD voters for a new parcel tax to be viable, and if so, what sort of measure is likely to generate the broadest consensus considering such factors as tax rate, the level of services provided, and the outlook for security services. In response to this need, the Finance Committee determined a request for quote (RFQ) for the Security Opinion Poll would be the correct method for selecting a qualified vendor. There were four responses to the RFQ, and reference checks are now being conducted to determine who will conduct the survey. Once under contract, the company will meet with stakeholders in the Community to develop a survey questionnaire which will allow the Finance Committee to determine if an initiative on the ballot of a special election is likely to pass.

Stay tuned to the Pipeline, and www.rmcsd.com for more updates!

# **BE WATER SMART WEBINARS**

The Regional Water Authority (RWA) in partnership with local water suppliers will be hosting regular educational webinars throughout 2021. The webinars are free and open to all local water supplier customers in the Sacramento region. Please see details below.

**Do's and Don'ts For Front Yard Renovations Date:** January 28, 2021 – noon to 1 pm **Register at:** bit.ly/FrontYardRenov

**Young Tree Pruning** 

Date: February 4, 2021 – noon to 1 pm

Register at: bit.ly/Tree-Pruning

Landscape Design with Cost in Mind
Date: February 25, 2021 – noon to 1 pm
Register at: bit.ly/DesignCostInMind
http://bewatersmart.info/webinars/

http://bewatersmart.info/webinars/
Visit: http://bewatersmart.info/webinars/ for more details!

# GENERAL MANAGER'S CORNER

## **District Information**

As social media becomes more and more popular, we often lose sight of the fact that direct interpersonal communication is sometimes the best way to be heard and to better understand an issue.

Rancho Murieta CSD provides Water, Sewer, Drainage, Security and Solid Waste services. When you have a concern, we encourage our customers to first communicate with us by phone or email so that we can share with you factual information and help make us aware of your concerns related to the services we provide.

The District's main website is your best starting point to see if the District is aware of an issue and working on it. However, because we understand that not everyone communicates in the same manner, we attempt to provide updates on important matters through the following tools:

CSD WEBSITE: www.RMCSD.com

CSD FACEBOOK PAGE: www.facebook.com/RanchoMurietaCSD/

Pipeline Newsletter (Monthly) HARDCOPY:

## What should you do if you are encountering issues?

The best thing to do if you are experiencing issues with your service is to contact the District directly by phone. If you call during a workday, District staff will forward you or your message to appropriate staff. In the event your issue is after-hours and urgent, CSD Security Dispatch is trained to direct your concerns to the appropriate staff 24/7.

#### **Phone Numbers**

(916) 354-3700 MAIN NUMBER (Regular Business Hours)

(916) 354-2273 (CARE) DISPATCH (24-Hour)

You can find all of this info by visiting the District's website at www.RMCSD.com and clicking "Contact Us" found in the upper right of the main page. Be aware, the District's website will show as ranchomurietacsd.com in your browser.



## **Employee Spotlight – Utility Worker II, James Colas**

JAMES COLAS started as a Utility Worker I in 2006. He was promoted to Utility Worker II. James spends his days at the District providing excellent customer service and maintaining the District facilities. The best thing that has happened to James since he joined the District was that his 14 and 11 year old daughters were born. Not surprisingly, spending time with his kids doing outdoor activities is his favorite thing to do. The biggest change since he started here in 2006 has been all the new growth.

## January 2021 BOARD MEETING HIGHLIGHTS

- Approved MOU between Int'l Union of Operating Engineers Local 3, AFL-CIO and RMCSD
- Adopted Policy P2021-01 Custodian of Records Policy
- Approved CSD writing a letter to support Scott Road Realignment Project
- Approved Loan Agreement to Rancho Murieta Country Club for \$115,816 to replace failing North Pump Station

## **DECEMBER 2020 COMMITTEE MEETING HIGHLIGHTS**

## Communications & Technology Committee

- The spreadsheet to keep track of District issues was discussed
- Options for a Nextdoor account were discussed

#### Security Committee

Reviewed Policy P2021-01 Custodian of Records Policy

## Improvements Committee

- Discussed Conditions of Approval for the Riverview Project
- Discussed historic levels of water in the Reservoirs
- Discussed the RFP for Laguna Joaquin—RMA may still be looking at some parts of it
- Discussed CIA Ditch Ad Hoc Committee—a meeting has not been scheduled

### **Finance Committee**

- Discussed FY 2021-22 Budget Schedule
- Reviewed Local Agency Investment Fund (LAIF) balance
- Reviewed Reserve Study RFP and Security Service Opinion RFQ

# **Board of Directors**

# **A Monthly Newsletter**

# February 2021

## **BUSINESS HOURS**

Monday - Friday 8:00 a.m. to 12:00 noon & 1:00 p.m. to 5:00 p.m. Closed for Lunch -12:00 p.m. to 1:00 p.m.

# **DISTRICT STAFF**

## **Tom Hennig**

General Manager thennig@rmcsd.com

## **Amelia Wilder**

District Secretary awilder@rmcsd.com

# Cindy Chao, CPA

Controller <a href="mailto:cchao@rmcsd.com">cchao@rmcsd.com</a>

#### Vacant

**Accounting Supervisor** 

#### **Tina Talamantes**

Interim Security Chief ttalamantes@rmcsd.com

## **Rick Tompkins**

Patrol Sergeant rtompkins@rmcsd.com

#### Paul Siebensohn

Director of Field Operations psiebensohn@rmcsd.com

## **Travis Bohannon**

Chief Plant Operator tbohannon@rmcsd.com

## **Ron Greenfield**

**Utilities Supervisor** rgreenfield@rmcsd.com

# **Serving the Community**

### **DEVELOPMENT UPDATE**

MG- Lot 10 (PDF Office)—Project Plan Review is done, waiting for fees to be paid to the District.

MG—Lot 9 (Taco Bell) - The Developer reports this project has been approved by CPAC. The owner intends to sell the property, at which point the new owner will submit a project application packet. They are seeking final county zoning approval at a 2/17/21 meeting.

MG—Lot 11 (Circle K Gas Station/carwash) - Coastland has provided comments.

<u>MG—Legacy Villa's & Suites project</u> – The Improvement plans are completed and signed. No word yet has been given as to a start date.

<u>Riverview</u>— Coastland and Sacramento County are reviewing the plans. The Development is planning to grade the entire site. They have set up a construction trailer.

Rancho Murieta Airport - The project continues to complete their buildings.

<u>Retreats East and North</u> - The project reports it is being re-designed by the Developer for potential buyers. Nothing has been provided to the District for review.

Rancho Murieta North—The project reports they completed their traffic study in December, and the greenhouse gas study is expected in January.

FAA Business Park—This project is nearly complete.

Detailed Updates can be found on our website: https://www.ranchomurietacsd.com/development-projects

# EXTRA GREEN WASTE PICKUP SERVICE MONTHS UPDATE!!

If you have more leaves and green waste than your container can handle, you can at no additional cost place the leaves in a plastic bag which is securely fastened and place it alongside your gray container on your regular pickup day during the months of November, December, January and February. PLEASE NOTE CHANGE TO THE MONTHS



**WHEN THIS SERVICE IS AVAILABLE AT NO ADDITIONAL COST**: The free green waste pickup months are changed so the service is offered during the heaviest months of community green waste disposal needs!

# IMPORTANT TAX INFORMATION

With the approval of Measure J & K in 1998, the Security and Drainage charges on your CSD bill are Special Taxes. Consequently, the amount a **property owner** pays for these charges may be deductible. If you itemize your deductions on IRS Form 1040, Schedule A, you may deduct the aggregate sum paid for the Security and Drainage Taxes during 2020.

In order to determine the amount that is deductible, use the WORKSHEET



available on the District's website at <a href="https://www.ranchomurietacsd.com/annual-tax-worksheets">https://www.ranchomurietacsd.com/annual-tax-worksheets</a> or the form included in your billing statement. This information should assist you and/or your tax preparer in preparing your 2020 tax return.

# **COMMUNITY FORUM** Security Update

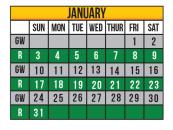
Since the hiring of the new Interim Security Chief, some very positive changes have been made internally. Both gates have been replenished with much needed supplies and the South Gate office has been painted to make the work environment better for our employees. One new Gate Officer has been hired, and two other applicants are in the background process for Gate Officer and Patrol Officer.

Policies and procedures are also being reviewed and updated to enhance the Security Department's services. For example, new body-worn cameras have been implemented and a revised policy has been submitted for approval.

Other projects on the horizon include updated Emergency Response plans for RMCSD, updating the Security Code and Water Code for administrative procedures for district code violations, and training updates for personnel.



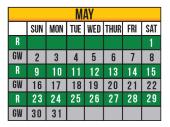
# 2021 Collection Schedule Calendar





			MA				
	SUN	MON	TUE	WED	THUR	FRI	SAT
R		1	2	3	4	5	6
GW	7	8	9	10	11	12	13
R	14	15	16	17	18	19	20
GW	21	22	23	24	25	26	27
R	28	29	30	31			

	APRIL											
	SUN	SUN MON TUE WED THUR FRI SA										
R					1	2	3					
GW	4	5	6	7	8	9	10					
R	11	12	13	14	15	16	17					
GW	18	19	20	21	22	23	24					
R	25	26	27	28	29	30						



	JUNE											
	SUN	MON	TUE	WED	THUR	FRI	SAT					
GW			1	2	3	4	5					
R	6	7	8	9	10	11	12					
GW	13	14	15	16	17	18	19					
R	20	21	22	23	24	25	26					
GW	27	28	29	30								

	JULY											
	SUN	MON	TUE	WED	THUR	FRI	SAT					
GW					1	2	3					
R	4	5	6	7	8	9	10					
GW	11	12	13	14	15	16	17					
R	18	19	20	21	22	23	24					
GW	25	26	27	28	29	30	31					

SUN MON TUE WED THUR FRI SAT									
	SUN	MON	TUE	WED	THUR	FRI	SAT		
R	1	2	3	4	5	6	7		
GW	8	9	10	11	12	13	14		
R	15	16	17	18	19	20	21		
GW	22	23	24	25	26	27	28		
R	29	30	31						

				MBE			
	SUN	MON	TUE	WED	THUR	FRI	SAT
R				1	2	3	4
GW	5	6	7	8	9	10	11
R	12	13	14	15	16	17	18
GW	19	20	21	22	23	24	25
R	26	27	28	29	30		

	OCTOBER											
	SUN	MON	TUE	WED	THUR	FRI	SAT					
R						1	2					
GW	3	4	5	6	7	8	9					
R	10	11	12	13	14	15	16					
GW	17	18	19	20	21	22	23					
R	24	25	26	27	28	29	30					
GW	31											

	NOVEMBER											
	SUN	MON	TUE	WED	THUR	FRI	SAT					
GW		1	2	3	4	5	6					
R	7	8	9	10	11	12	13					
GW	14	15	16	17	18	19	20					
R	21	22	23	24	25	26	27					
GW	28	29	30									

GW								
	SUN	MON	TUE	WED	THUR	FRI	SAT	
GW				1	2	3	4	
R	5	6	7	8	9	10	11	
GW	12	13	14	15	16	17	18	
R	19	20	21	22	23	24	25	
GW	26	27	28	29	30	31		

# ALL CARTS MUST BE AT THE CURB BY 5:00AM

Recycling weeks are marked in GREEN



Green Waste weeks are marked in GRAY



Your Trash cart is serviced EVERY WEEK



(916) 354-4154 www.cal-waste.com Download Our App "Cal-Waste Recycles Right"



## WE'RE HIRING!

District currently openings for Security Gate and Patrol Officer and Accounting Supervisor! Please visit our website https:// www.ranchomurietacsd.com/ employment-opportunities for more information! With great benefits, a positive team work environment and schedules we are a great place to work, and right around the corner from where you live!

The District
Administration
Office will be closed
February 15, 2021 in
Observance of
President's Day



# **HOW TO CONTACT THE DISTRICT**

Visit us on the web at www.rmcsd.com!

\*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

\*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

\*South Gate: 916-354-3743 Contact the South Gate for after-hours water problems.