

# MEMORANDUM

**Date:** September 15, 2020  
**To:** Board of Directors  
**From:** Tom Hennig, General Manager  
**Subject:** Security Update Report for August 2020

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## **OPERATIONS UPDATES**

Chief Werblun is currently out of the office on personal leave. This report is shorter due to Jeff's absence. We are in the process of reviewing the monthly Security report for future content. We are working with our partners in the community to establish reporting criteria that contain information relevant to their needs. Please be patient while we adjust the stats and information provided each month.

COVID-19 seems to have kept many people off the streets as traffic continues to be very light. The juvenile activity was on the light side as well. There were not as many incidents, including carts. However, there were still a few that we dealt with throughout the month.

Enforcement efforts at the South Beach have been continued for park hours, bonfires, and littering. We have issued citations when we could. Extra patrols at all hours continue for this area and Bermuda Court.

On August 7<sup>th</sup>, five Sacramento Sherriff's Department Deputies patrolled the area, focusing their attention on golf cart and juvenile violations. Their presence was well received in the community by some and disliked by others. While they did not make any arrests, they reminded residents of proper golf cart rules and safety.

We are revitalizing the proposal for the District to purchase AEDs (Automatic External Defibrillators). We will be getting bids on prices and samples of operational policies and training. We are also investigating options for placing additional first aid tools in Security vehicles. This project is currently on hold, pending administrative staff availability.

The Security department coordinated De-Escalation/Customer Service Training for all Staff on August 24<sup>th</sup> and 27<sup>th</sup>.

## **PATROL STAFFING UPDATE**

With the departure of Officer's Arino and Hernandez, the Security department has three vacancies. Despite our ongoing recruiting efforts, we have yet to produce any viable candidates. While we continue to recruit, we have reached out to our contract staffing agency, PDF, for assistance in covering 4-8 patrol shifts a week.

## **CONTRACT SECURITY**

We are using PDF contract security to supplement Gate and Patrol services.