

# 2013 Year in Review



**Rancho Murieta Community Services  
District Security Department**

# Mission Statement

*The mission of the Rancho Murieta Community Services District Security Department is to protect life and property and to also provide prompt, courteous and professional service to the public within the Rancho Murieta Community Services District.*



# Gate Officers

Officer	Date Hired
Rick Dias	May 1994
Melissa Bennett	August 1994
Jeremy Hawk	January 2002
Henry McDaniel	January 2004
Karen Hessler	December 2004
Brenda Murphy	April 2008
Sharde' Taylor	June 2012
Ray Lammlein	July 2012
Denise Bridges	October 2012
Zayda Quevedo	August 2013
Debbie Corey*	Retired in 2013*



## Non-Resident Vehicles, North & South Gates

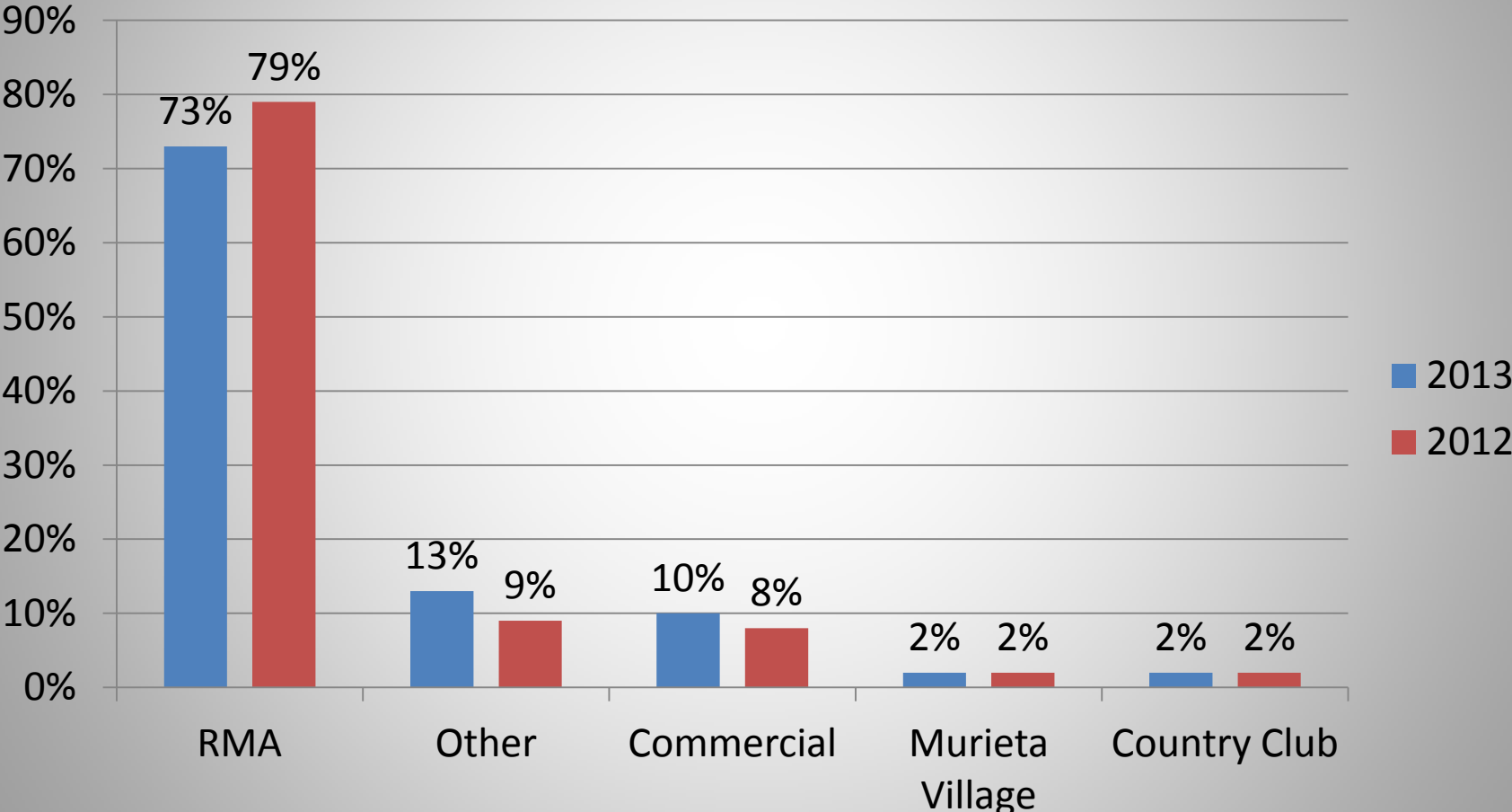
	<b>2013</b>	<b>2012</b>
Guest	85,674	77,582
Vendor	28,820	22,317
Country Club	7,848	5,581
Special Event	3,204	4,386
Construction	2,174	2,059
Real Estate	742	860
<b>Total</b>	<b>128,462</b>	<b>112,785</b>



# Patrol Officers

Officer	Date Hired
Sergeant Jim Bieg	February 2000
Officer Tom Coyle	September 2003
Officer Rick Tompkins	May 2008
Officer Mike Scarzella	September 2009
Officer Steve Nunez	January 2013
Officer Gary Tipton	November 2013
Steve Talley*	June 2013 left employment*
Mike Fuentes*	July 2013 left employment*

# Patrol Time-Area



# Most Common Calls for Service

	2013	2012
Key Service	3,035	2,376
Business Checks	2,541	2,250
RMA Complaints/Violations	1,581	1,539
Vehicle Related	581	792
Public Assists	520	668
Loose/Barking Dogs	506	598
Crime Complaints	461	499
Alarms	356	370
Suspicious Circumstances	250	228
Malicious Mischief	131	148
Other	2,647	2,603
<b>Total</b>	<b>12,609</b>	<b>12,071</b>

## Vehicle Related Calls

	<b>2013</b>	<b>2012</b>
Suspicious	146	232
Motorcycle Escort	101	100
Abandoned/Disabled	95	107
Parking	79	104
Accident	68	84
Motorist Assist	31	41
DUI Arrests	3	10
Other	58	124
<b>Total</b>	<b>581</b>	<b>802</b>





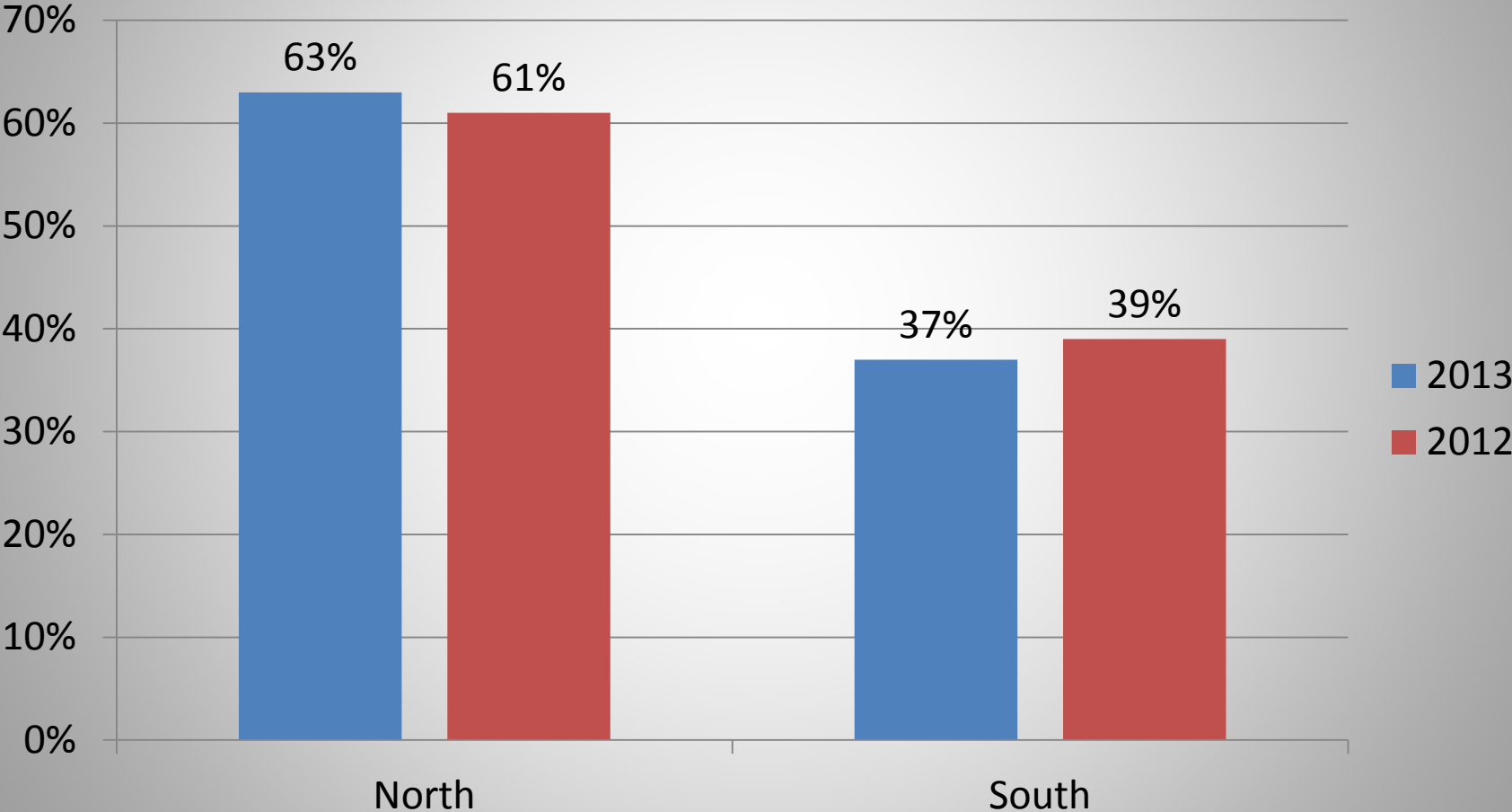
# Crime Complaints

	<b>2013</b>	<b>2012</b>
Disturbance	164	167
Trespass	103	142
Theft	56	61
Vandalism	39	44
Drugs/Alcohol	33	37
Burglary	14	10
Other	52	38
<b>Total</b>	<b>461</b>	<b>499</b>

## Animal Calls

	<b>2013</b>	<b>2012</b>
Loose/Off Leash Dogs	341	424
Barking Dog	165	174
Deer	69	62
Snake	50	92
Mountain Lion	9	8
Other	109	107
<b>Total</b>	<b>743</b>	<b>867</b>

# RMA Patrol Time





# RMA Calls for Service

	<b>2013</b>	<b>2012</b>
Rule Violations	17%	17%
Key Service	17%	12%
Animal Calls	12%	13%
Other	10%	10%
Crime Calls	9%	11%
Vehicle Code/Calls	7%	9%
Gate Assists	7%	6%
Public Assists	6%	7%
Business Checks	6%	6%
Outside Agency Assists	5%	5%
Persons	3%	3%
Alarms	1%	1%

# RMA Non-Arch Observe & Report Citations

	<b>2013</b>	<b>2012</b>
Stop Sign	174	225
Driveway Parking	145	48
Overnight Street Parking	108	68
Speeding	95	186
Guest Parking	22	26
Other	34	75
<b>Total</b>	<b>578</b>	<b>628</b>

# RMA Non-Arch Complaints/Admonishments

	<b>2013</b>	<b>2012</b>
Open Garage Door	534	174
Loose/Off Leash Dogs	374	416
Barking Dogs	160	177
Speeding	100	146
Park Hours	53	51
Stop Sign	49	88
Unlicensed Driver	48	96
Back Area w/o Resident	46	57
Parking	36	69
Skateboarders	21	3
Other	144	188
<b>Total</b>	<b>1,565</b>	<b>1,465</b>

James L. Noller Safety Center  
**V**olunteers **i**n **P**artnership with the **S**heriff





## Contact Us!

Rancho Murieta Security Department  
15160 Jackson Road  
Rancho Murieta, Ca. 95683

North Gate 916.354.3742 (Guest Registration)

South Gate 916-354-3743 (Guest Registration)

Security Assistance (Dispatch) 916-354-2273 (CARE)

*Remember that we are available 24 hours a day.*

*Visit us at [www.rmcsd.com](http://www.rmcsd.com)*