



PIPELINE

COMMUNITY SERVICES DISTRICT

A Monthly Newsletter

DID YOU KNOW?

Lachanophobia is the fear of vegetables.



District Meeting Schedule FOR APRIL 2019

April 2, 2019

Personnel @ 7:30 a.m.

Improvements @ 8:30 a.m.

Security @ 9:30 a.m.

April 4, 2019

Finance @ 8:30 a.m.

Communication & Technology @ 9:30 a.m.

April 17, 2019

District Board Meeting @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, (www.rmcsd.com) for any changes.

SECURITY CONCERNS - GIVE US YOUR FEEDBACK

The District retained Burns & McDonnell, Inc. (Burns & McDonnell), to conduct an assessment of the Security Department and assist in developing a Security Camera Strategy which included a survey for residents to complete. The survey assisted in identifying the cultural environment of the District, the resident perspective and expectations of the security.

In October 2018, the District held a joint Special Board meeting with Rancho Murieta Association regarding security and safety concerns and issues.

At the February 28, 2019 Joint Security Committee meeting, the Committee requested that residents review both the survey results and security concerns matrix and provide input and what they feel is their top five (5) priorities.

To review the survey results and the matrix, go to our website at www.rmcsd.com. Please click on the link below the survey and matrix to submit your feedback to the District. We thank you in advance for your feedback.

If you prefer paper review and response, stop by the District Administration Office, RMA Building, or Murieta Village Office during regular office hours to pick up the documents. You can drop off your comments in the District payment boxes at all three (3) locations.

Some Facts Regarding the 2017 Security Survey

- 443 - Total Respondents
- 4,456 - Adults in Rancho Murieta
- 10% - Response Rate
- 354 - Respondents needed to represent a statistically valid survey with 95% confidence level and 5% margin of error
- 25% - The amount by which the survey surpassed the respondents needed for a statistically valid sample
- Ratio of North/South survey respondents exactly mirrored the ratio of North/South households
- # of North Rancho Murieta Households: 1,857
- # of South Rancho Murieta Households: 767
- Ratio of Total South/North Households (71%/29%)
- # of North Rancho Murieta Responses: 304
- # of South Rancho Murieta Responses: 126
- Ratio of South/North Responses to Security Survey (71%/29%)



Rancho Murieta Community Services District
 P.O. Box 1050
 15160 Jackson Road
 Rancho Murieta, CA 95683
 Phone: 916-354-3700
 Fax: 916-354-2082

BOARD OF DIRECTORS

Les Clark
President

Randy Jenco
Vice President

Linda Butler
Director

Tim Maybee
Director

John Merchant
Director

Mark Martin
GENERAL MANAGER

Visit us on the web!

www.rmcsd.com



A FRIENDLY REMINDER ABOUT STOP SIGNS

Drivers, in a vehicle or golf cart, and bicycle riders, are required to come to **a full and complete stop at the limit line** when coming up to a stop sign. The driver must stop and wait until it is safe to proceed before driving on. Many times, drivers will slow and then drive on without coming to a full and complete stop. Even though the driver will feel the car stop and think they stopped, they actually have not. The term "California Stop" is just this, slowing down and rolling over the limit line and then proceeding on. In very simple terms, if the tires on the car are rolling, however slow, then the vehicle has not stopped. There is no time limit on how long a driver must be stopped for to constitute stopping but a **full** stop is required. Also, if you stop well behind the limit line, such as you are behind another car or just stopped far back, you must drive forward and stop again at the limit line. If you drive over the limit line without stopping at it first, then technically that is a violation.



Please Drive Safe!



SACRAMENTO COUNTY EMERGENCY ALERT SYSTEM (REVERSE 911)

Rancho Murieta residents are strongly encouraged to register with Sacramento Alert (Reverse 911) at www.sacramento-alert.org. This service is operated by the Sacramento County Office of Emergency Services (Sac. OES) in partnership with the Yolo and Placer County Emergency Services. Registering only takes a few minutes. **REMINDER: if you receive a call from number 999-999-9999, it is the system calling you so be sure to answer the call.**



NEIGHBORHOOD WATCH MEETING

A Neighborhood Watch meeting is scheduled for 7:00 p.m. on April 2, 2019 at the Rancho Murieta Association (RMA) building.



All Rancho Murieta District residents are invited to attend and will be allowed access to this meeting.



MARCH 2019 BOARD MEETING HIGHLIGHTS

- ✓ Approved Out of State Training for Paul Siebensohn, Director of field Operations
- ✓ Rescinded District Policy 2009-09 Dog Containment and Kennel Fee
- ✓ Approved Proposal from MuniQuip, LLC, for Main Lift South Sump Pump Replacement
- ✓ Approved Proposal from TNT Industrial Contractors, Inc. for Recycled Water Line Installation
- ✓ Received Fiscal Year 2019-2020 Budget Update



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How to Contact the District's Administration Office

The District's Administration Office is located at:

15160 Jackson Road,
Rancho Murieta
(across from the entrance to Murieta South)

Our mailing address is:

P.O. Box 1050, Rancho Murieta, CA 95683

Main Office: 916-354-3700

South Gate: 916-354-3743

Fax: (916) 354-2082

Contact the South Gate for after-hours water problems.

BUSINESS HOURS

Administration Office

Monday - Friday

8:00 a.m. to 12:00 noon
1:00 p.m. to 5:00 p.m.

Closed for Lunch

12:00 p.m. to 1:00 p.m.

BE SURE TO LIKE US ON FACEBOOK!

GENERAL MANAGER'S CORNER

Security Fees

We often receive questions about the District's Security Fees so we thought it would be useful to briefly shed some light on what security fees are collected and their purpose.

Monthly Security Fee: The security fee you pay monthly covers the regular ongoing costs for 24/7 patrol, and gate access security in the case of RMA residents. These fees are main source of revenue that funds the day to day operation of District Security including salaries, vehicles, equipment, leases and other operational costs like electricity and phones. These fees, a special tax, were approved by voters on June 2, 1998 as Measure J as part of a special election ballot and received 77% approval. Annual increases to this fee were capped at 2%. Changes to this special tax to expand services beyond that allowed by the annual increases would require a new special election and a two-thirds approval of the voters.

Security Impact Fee: The Security Impact Fee, which was established via developer financing and service agreements, is a one-time fee charged at time of water permit application on *new* development to cover the additional impact of new development on Security operations. District Policy P2016-02 clarifies the purpose of these fees:

The Security Impact Fee funds shall be used to support and improve the provision of Security services to the Rancho Murieta community through the provision of technology, facilities, and physical assets with the fundamental goal of protecting the people and property within the District.

New houses constructed outside of the gates are assessed \$750 each with new homes inside the gates assessed \$1,200 each. New commercial and industrial development is charged according to their water meter size at an Equivalent Dwelling Unit (EDU) value set by the District. An EDU is in most cases a measure of the impact of a typical family home. These funds can be used to fund security camera trailers, fixed security camera systems, studies, or a new patrol vehicle.

Security Capital Improvement Fee: This \$66 per EDU one-time fee is collected from *new* development to help pay for additional security infrastructure or the expansion of existing security infrastructure to accommodate the increased demands on security caused by growth. By law, we cannot charge capital facility fees to solve past infrastructure deficiencies caused by existing development. An example of how these fees could be used is to expand the District's Security Center, or gate houses.